## **Oracle ® Receivables**

Guide to Integrating Oracle Receivables with Vertex Quantum

Release 11*i* Part No. A80834-03

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Oracle® Receivables, Guide to Integrating Oracle Receivables with Vertex Quantum, Release 11i

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# Contents

Preface	ix
Audience for this Guide	x
How To Use This Guide	
Documentation Accessibility	
Assumptions	xiii
Other Information Sources	xiv
Online Documentation	xiv
Related User Guides	xiv
User Guides Related to All Products	xv
User Guides Related to This Product	xv
Installation and System Administration	
Training and Support	xix
Do Not Use Database Tools to Modify Oracle Applications Data	
About Oracle	
Thank You	xxii

# 1 License and Support for Vertex Quantum

License	1-2
Using Vertex Quantum	1-3
Support	1-4

# 2 Implementing the Vertex Quantum Integration

Implementing the Vertex Quantum Integration	2-2
Preparing Receivables	2-6
Installing the Vertex Quantum Integration	2-12
Setup Checklist for PrePackaged Vertex Quantum Integration	2-14
Setup Checklist for Non PrePackaged Vertex Quantum Integration	2-21

## 3 Tutorial

Tutorial	3-2
Create Customer Addresses	3-2
Create a Sales Order	3-3
Import Sales Orders Using AutoInvoice	3-5
Update Invoice Lines	3-11
Credit the Invoice	3-12
Adjust the Invoice	3-13
Copy (Recur) an Invoice	3-14
Apply Exemptions to Invoice Lines	3-19
Vendor Tax Reports (Complete)	3-20

## 4 Business Processes

Accounting for State and Local Taxes	
Working with Vertex Tax Decision Maker	4-3
Integration with Oracle Exemption Handling	4-5
Working with Vertex GeoCodes and GeoCoder	4-6
Monthly Procedures	4-7
Sales Tax Reporting and Reconciliation Processes	4-9
Audit Process	4-11
Support Procedures	4-12

# 5 Technical Reference

Available Parameters	5-2
Tax View Functions	5-7
Storing Tax Information in Oracle Receivables	5-19
Predefined Descriptive Flexfields Used to Store Tax Information	5-19

Commonly Asked Questions	5-22
Oracle Receivables Fields Used to Store Tax Information	5-21
User-Defined Descriptive Flexfields Used to Store Tax Information	5-19

# **Send Us Your Comments**

# Oracle Receivables Guide to Integrating Oracle Receivables with Vertex Quantum, Release 11*i* Part No. A80834-03

Oracle Corporation welcomes your comments and suggestions on the quality and usefulness of this user guide. Your input is an important part of the information used for revision.

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# Preface

Welcome to Release 11*i* of the Oracle Receivables Guide to Integrating Oracle Receivables with Vertex Quantum implementation guide.

This manual provides you with all the information you need to integrate Oracle Receivables and Oracle Order Management with Vertex Quantum. It is organized for easy access to the following information:

- License and support for Vertex Quantum
- Implementation procedures
- Day to day operations
- Reconciliation, support, and audit procedures
- Technical reference material
- Commonly asked questions

This preface explains how this guide is organized and introduces other sources of information that can help you.

# Audience for this Guide

This guide assumes you have a working knowledge of the following:

- The principles and customary practices of your business area.
- Oracle Receivables.

If you have never used Oracle Receivables, we suggest you attend one or more of the Oracle training classes available through Oracle University.

- Vertex Quantum
- The Oracle Applications graphical user interface.

To learn more about the Oracle Applications graphical user interface, read the *Oracle Applications User Guide*.

See Other Information Sources for more information about Oracle Applications product information.

# How To Use This Guide

This guide is the primary source of information about integrating Vertex Quantum with Oracle Receivables and Oracle Order Management. It contains overviews as well as task and reference information. This manual includes the following chapters:

- Chapter 1 describes the additional license requirements that you must complete before implementing or using Vertex Quantum. Additionally, this chapter documents which components of Vertex Quantum are distributed within the E\*Business suite and the support available.
- Chapter 2 describes the installation and implementation steps required to integrate Vertex Quantum with Oracle Receivables and Oracle Order Management.
- Chapter 3 describes the normal operation of Oracle Receivables and Oracle Order Management when the Vertex products are implemented.
- Chapter 4 provides an overview of the various accounting and business processes required for the Vertex integration.
- Chapter 5 describes the internal communication parameters between Oracle and Vertex, the Oracle tax view functions that support this communication, and how to extend the integration using user descriptive flexfields, Oracle Receivables fields, and the PL/SQL functions. Additionally, this chapter includes some commonly asked questions about using Vertex Quantum with Oracle Receivables.

### **Documentation Accessibility**

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### Accessibility of Links to External Web Sites in Documentation

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# Assumptions

This guide assumes that you will consult with qualified tax professionals when setting up your system. The examples in this guide are for illustrative purposes only; your specific implementation may be different. This guide also assumes you are familiar with Oracle Receivables. If you have never used Oracle Receivables, we suggest you attend one or more of the Oracle Receivables training classes available through Oracle Education. For more information about Oracle Receivables and Oracle training, refer to the Other Information Sources section below.

This guide also assumes that you are familiar with the Oracle Applications graphical user interface. To learn more about the Oracle Applications graphical user interface, read the *Oracle Applications User Guide*.

# **Other Information Sources**

You can choose from other sources of information, including online documentation, training, and support services, to increase your knowledge and understanding of Oracle Receivables.

If this user guide refers you to other Oracle Applications documentation, use only the Release 11*i* versions of those guides unless we specify otherwise.

### **Online Documentation**

All Oracle Applications documentation is available online (HTML or PDF).

- Online Help The new features section in the HTML help describes new features in 11*i*. This information is updated for each new release of Oracle Receivables. The new features section also includes information about any features that were not yet available when this guide was printed. For example, if your administrator has installed software from a mini-packs an upgrade, this document describes the new features. Online help patches are available on MetaLink.
- **11***i* **Features Matrix** This document lists new features available by patch and identifies any associated new documentation. The new features matrix document is available on MetaLink.
- Release Documents Refer to the readme file for your patch or the "About" document for your product, available on MetaLink, to learn about new documentation or documentation patches that you can download.

## **Related User Guides**

Oracle Receivables shares business and setup information with other Oracle Applications products. Therefore, you may want to refer to other user guides when you set up and use Oracle Receivables.

You can read the guides online by choosing Library from the expandable menu on your HTML help window, by reading from the Oracle Applications Document Library CD included in your media pack, or by using a Web browser with a URL that your system administrator provides.

If you require printed guides, you can purchase them from the Oracle store at http://oraclestore.oracle.com.

### **User Guides Related to All Products**

#### **Oracle Applications User Guide**

This guide explains how to navigate the system, enter data, and query information, and introduces other basic features of the GUI available with this release of Oracle Receivables (and any other Oracle Applications product).

You can also access this user guide online by choosing "Getting Started and Using Oracle Applications" from the Oracle Applications help system.

#### **User Guides Related to This Product**

#### **Oracle Receivables Tax Manual**

This manual provides everything you need to know about calculating tax within Oracle Receivables, Oracle Order Management, Oracle Sales, and Oracle iStore. It includes information about implementation procedures, setup forms and windows, the Oracle Receivables tax calculation process, tax reports and listings, and tax–specific open interfaces.

#### **Oracle General Ledger User Guide**

Use this manual when you plan and define your chart of accounts, accounting period types and accounting calendar, functional currency, and set of books. It also describes how to define journal entry sources and categories so that you can create journal entries for your general ledger. If you use multiple currencies, use this manual when you define additional rate types and enter daily rates. This manual also includes complete information on implementing budgetary control.

#### **Oracle Order Management User Guide**

This guide provides information about how to enter sales orders and returns, copy existing sales orders, schedule orders, release orders, create price lists and discounts for orders, run processes, and create reports.

#### **Oracle Inventory User Guide**

This manual explains how to define your items, units of measure classes, units of measure, and unit of measure conversions for use in measuring amounts for your units of production items, as well as other information about setting up and using Oracle Inventory.

## **Using Oracle HRMS - The Fundamentals**

This manual explains how to enter your employees, so you can enter expense reports for them. It also explains how to set up organizations and site locations.

## **Oracle Financials Country-Specific User Guides**

Use these manuals to meet statutory requirements and common business practices in your country or region. They also describe additional features added to Oracle Receivables to meet those requirements. Look for a user guide that is appropriate to your country; for example, see the *Oracle Financials for the Czech Republic User Guide* for more information about using this software in the Czech Republic.

## **Multiple Reporting Currencies in Oracle Applications**

If you use Multiple Reporting Currencies feature to report and maintain accounting records in more than one currency, use this manual before implementing Oracle Receivables. The manual details additional steps and setup considerations for implementing Oracle Receivables with this feature.

## **Multiple Organizations in Oracle Applications**

If you use the Oracle Applications Multiple Organization Support feature to use multiple sets of books for one Oracle Receivables installation, use this guide to learn about setting up and using Oracle Receivables with this feature.

### **Oracle Receivables User Guide**

This user guide explains how to create and maintain transactions, enter and apply receipts, and enter customer information in Oracle Receivables. It also describes the Oracle Receivables open interfaces, such as AutoLockbox which lets you create and apply receipts and AutoInvoice which you can use to import and validate transactions from other systems.

## **Oracle Applications Flexfields Guide**

This guide provides flexfields planning, setup, and reference information for the Oracle Receivables implementation team as well as for users responsible for the ongoing maintenance of Oracle Applications product data. This guide also provides information on creating custom reports on flexfields data.

# Installation and System Administration

## **Oracle Applications Concepts**

This guide provides an introduction to the concepts, features, technology stack, architecture, and terminology for Oracle Applications Release 11*i*. It provides a useful first book to read before an installation of Oracle Applications. This guide also introduces the concepts behind, and major issues, for Applications–wide features such as Business Intelligence (BIS), languages and character sets, and self–service applications.

## **Installing Oracle Applications**

This guide provides instructions for managing the installation of Oracle Applications products. In Release 11*i*, much of the installation process is handled using Oracle Rapid Install, which minimizes the time it takes to install Oracle Applications and the Oracle 8*i* Server technology stack by automating many of the required steps. This guide contains instructions for using Oracle Rapid Install and lists the tasks you need to perform to finish your installation. You should use this guide in conjunction with individual product user guides and implementation guides.

## **Upgrading Oracle Applications**

Refer to this guide if you are upgrading your Oracle Applications Release 10.7 or Release 11.0 products to Release 11*i*. This guide describes the upgrade process in general and lists database upgrade and product–specific upgrade tasks. You must be at either Release 10.7 (NCA, SmartClient, or character mode) or Release 11.0 to upgrade to Release 11*i*. You cannot upgrade to Release 11*i* directly from releases prior to 10.7.

### **Maintaining Oracle Applications**

Use this guide to help you run the various AD utilities, such as AutoUpgrade for 11i, AutoPatch, AD Administration, AD Controller, Relink, and others. It contains how-to steps, screenshots, and other information that you need to run the AD utilities.

## **Oracle Applications Product Update Notes**

Use this guide as a reference if you are responsible for upgrading an installation of Oracle Applications. It provides a history of the changes to individual Oracle Applications products between Release 11.0 and Release 11*i*. It includes new

features and enhancements and changes made to database objects, profile options, and seed data for this interval.

## **Oracle Applications System Administrator's Guide**

This guide provides planning and reference information for the Oracle Applications System Administrator. It contains information on how to define security, customize menus and online help, and manage processing.

## **Oracle Alert User's Guide**

This guide explains how to define periodic and event alerts to monitor the status of your Oracle Applications data.

## **Oracle eTechnical Reference Manuals**

Each eTechnical Reference Manual (eTRM) contains database diagrams and a detailed description of database tables, forms, reports, and programs for a specific Oracle Applications product. This information helps you convert data from your existing applications, integrate Oracle Applications data with non-Oracle applications, and write custom reports for Oracle Applications products. Oracle eTRM is available on MetaLink, Oracle's support web site. See the eTRM for Oracle Receivables-specific information.

## **Oracle Workflow Guide**

This guide explains how to define new workflow business processes as well as customize existing Oracle Applications–embedded workflow processes. You also use this guide to complete the setup steps necessary for any Oracle Applications product that includes workflow–enabled processes.

# **Training and Support**

## Training

We offer a complete set of training courses to help you and your staff master Oracle Applications. We can help you develop a training plan that provides thorough training for both your project team and your end users. We will work with you to organize courses appropriate to your job or area of responsibility.

Training professionals can show you how to plan your training throughout the implementation process so that the right amount of information is delivered to key people when they need it the most. You can attend courses at any one of our many Educational Centers, or you can arrange for our trainers to teach at your facility. We also offer Net classes, where training is delivered over the Internet, and many multimedia–based courses on CD. In addition, we can tailor standard courses or develop custom courses to meet your needs.

## Support

From on-site support to central support, our team of experienced professionals provides the help and information you need to keep Oracle Receivables working for you. This team includes your Technical Representative, Account Manager, and Oracle's large staff of consultants and support specialists with expertise in your business area, managing an Oracle server, and your hardware and software environment.

# Do Not Use Database Tools to Modify Oracle Applications Data

We STRONGLY RECOMMEND that you never use SQL\*Plus, Oracle Data Browser, database triggers, or any other tool to modify Oracle Applications tables, unless we tell you to do so in our guides.

Oracle provides powerful tools you can use to create, store, change, retrieve, and maintain information in an Oracle database. But if you use Oracle tools such as SQL\*Plus to modify Oracle Applications data, you risk destroying the integrity of your data and you lose the ability to audit changes to your data.

Because Oracle Applications tables are interrelated, any change you make using an Oracle Applications form can update many tables at once. But when you modify Oracle Applications data using anything other than Oracle Applications forms, you might change a row in one table without making corresponding changes in related tables. If your tables get out of synchronization with each other, you risk retrieving erroneous information and you risk unpredictable results throughout Oracle Applications.

When you use Oracle Applications forms to modify your data, Oracle Applications automatically checks that your changes are valid. Oracle Applications also keeps track of who changes information. But, if you enter information into database tables using database tools, you may store invalid information. You also lose the ability to track who has changed your information because SQL\*Plus and other database tools do not keep a record of changes.

# **About Oracle**

Oracle Corporation develops and markets an integrated line of software products for database management, applications development, decision support, and office automation, as well as Oracle Applications, an integrated suite of more than 160 software modules for financial management, supply chain management, manufacturing, project systems, human resources and customer relationship management.

Oracle products are available for mainframes, minicomputers, personal computers, network computers and personal digital assistants, allowing organizations to integrate different computers, different operating systems, different networks, and even different database management systems, into a single, unified computing and information resource.

Oracle is the world's leading supplier of software for information management, and the world's second largest software company. Oracle offers its database, tools, and applications products, along with related consulting, education, and support services, in over 145 countries around the world.

# **Thank You**

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Or send electronic mail to appsdoc\_us@oracle.com.

1

# License and Support for Vertex Quantum

This chapter describes how the Oracle E\*Business suite communicates your responsibilities for additional licensing should you wish to use Vertex Quantum.

# License

If you wish to implement or use Vertex Quantum with Oracle Applications, you must obtain a license from Vertex, Inc. You must call the Vertex Sales Department or visit the Product Inquiry section of the Vertex website to obtain a license.

Contact information:

Vertex Sales Department (800) 355-3500 http://www.vertexinc.com Product Inquiry http://www.vertexinc.com/products40/inquiry\_45.asp

## **Using Vertex Quantum**

Integration with Vertex Quantum allows you to calculate, track, and report on complex taxes. You may want to consider using Vertex Quantum if:

- Your company has nexus or a physical presence in multiple states.
- Your company has multiple warehouses or warehouses located in jurisdictions that include origin-based tax.

Additionally, the benefits of using Vertex Quantum include:

- Vertex, Inc. provides leadership and expertise in state and local tax research.
- The Quantum Calculation Engine provides the ability to calculate complex, state, local, and district taxes based on ship-to, ship-from, and order acceptance locations.
- Quantum Database provides:
  - US Address Validation Services
  - Monthly updates to the Sales Tax Rate database
- Quantum Tax Decision Maker provides:
  - Flexible tax exemption and exemption processing
  - Central control by Tax Departments
  - Eliminates IT Overheads
- Quantum Returns provides:
  - Windows GUI Application
  - Support for over 400 laser printed tax returns
  - Eliminates manual preparation of tax returns, allowing more time for tax planning

**Note:** You do not have to implement or use Vertex Quantum in order to run the Oracle E\*Business suite.

## Support

All support for Vertex Quantum is provided by Vertex, Inc. Technical support for Vertex Quantum is available at (800) 281-1900, Monday to Friday, 8 AM - 8 PM EST.

Support for the integration of Vertex Quantum within Oracle Receivables is provided by Oracle Corporation under its normal support agreements.

The integration has been certified by Oracle for US State and local tax compliance within Oracle Receivables, Oracle Order Management, Oracle Order Capture, Oracle iStore, and Customer Relationship products.

For additional information, see Support Procedures on page 4-12.

2

# Implementing the Vertex Quantum Integration

This chapter describes the installation and implementation steps required to integrate Vertex Quantum with Oracle Receivables, Oracle Order Management, and Oracle Order Capture.

# Implementing the Vertex Quantum Integration

Oracle Receivables provides a Tax Vendor Extension to integrate external tax calculation programs with Oracle Applications. This Extension lets you provide for complex tax calculations while retaining the full power of Receivables to create and store all other tax data.

The Tax Extension is called whenever a tax rate is calculated by the Receivables Tax Engine. When implemented, the Tax Extension will return a tax rate or amount from the vendor program. Receivables will use this information to create the appropriate tax line(s) and related accounting information.

**Note:** If your Receivables installation uses multiple organizations (multi-org), the profile option Tax: Use Tax Vendor lets your system administrator control which users can call an installed third party application for tax calculations. The default value is Yes, which indicates that a user can call a third party application to calculate tax.

**See also:** Overview of Receivables Profile Options, *Oracle Receivables User Guide* 

#### Scope

This implementation guide is for the integration of the tax vendor extension with Oracle Receivables Release 11i. The tax vendor extensions were implemented using Vertex Quantum.

**Attention:** The Vertex Quantum integration is only supported for U.S. state and local taxes. Do not implement this integration for Canada or any other country. For more information on international taxation handling, including Canadian taxes, please refer to the *Oracle Receivables Tax Manual*.

#### **Related Documents**

This integration guide is intended as a supplement to the Oracle Receivables Tax Manual.

When Implementing Vertex Quantum within Oracle Receivables, you should first review the Implementing U.S. Sales Tax topical essay. Only after completing all of the steps described in that essay should you execute the additional steps required for Vertex Integration.

**See also:** Implementing U.S. Sales Tax, *Oracle Receivables Tax Manual* 

#### Sales Tax Rate Interface

Both Oracle Order Management and Receivables provide an interface to load tax rates, postal code ranges, and location names from data files supplied by external vendors, which is used by the Receivables Customers windows to validate addresses and create compiled sales tax data whenever an address is updated or created.

Receivables provides the sample Vertex SQL\*Loader control file, arvertex.ctl. This file will load state, county, city, postal code ranges, GeoCodes, and jurisdiction code from the Vertex SEQMAST.dat data file into the Oracle AR\_TAX\_INTERFACE table. Once loaded, the GeoCode will be automatically used by the Vertex views.

See also: Sales Tax Rate Interface, Oracle Receivables Tax Manual

#### **Tax Database Views and Functions**

Receivables provides database views to control which database columns are passed into the Tax Engine to calculate tax for your transaction lines. The database views call PL/SQL functions to provide a consistent and flexible access to vendor-specific data.

#### **Generic Tax Extension**

The Tax Extension is called whenever a tax rate is calculated by the Receivables Tax Engine. Tax rates are calculated in the following windows, concurrent programs, and reports:

- Adjustments windows
- AutoInvoice
- Copy Transactions window
- Credit Transactions window
- Quote windows (CRM applications that use Oracle Order Capture to perform tax quotations)
- Sales Orders window (Oracle Order Management)
- Transactions window

The Tax Extension can be implemented to generate single or multiple tax lines for every invoice line. Receivables will store each tax line in the RA\_CUSTOMER\_TRX\_LINES table.

#### Integration with Oracle Order Management

Vertex Quantum is fully integrated with Oracle Order Management. At the time of order entry, the tax amount for an order or line is calculated by calling the Receivables Tax Engine. Consequently, if you have installed a Tax Vendor, it will be called to calculate tax on the order in the same way as on the invoice.

**Note:** Tax on an order is for information only and is recalculated at the time of invoice creation which is needed because tax rates change over time and there could be a significant difference in the rates between the order date and the invoice date.

#### Integration with Oracle Order Capture

Vertex Quantum is fully integrated with Oracle Order Capture. At the time of quote entry, the tax amount for the quotation is calculated by calling the Receivable Tax Engine. Consequently, if you have installed a Tax Vendor, it is be called to calculate tax on quotes in the same way as on invoices and sales orders.

**Note:** Tax on an order, quote, or an online order is for information only and is recalculated at the time of invoice creation, which is needed because tax rates change over time and there could be a significant difference in the rates between the order date and the invoice date.

# **Preparing Receivables**

The tax extension is a PL/SQL procedure that is called by the Oracle Tax Engine every time a tax rate is calculated within Receivables or Oracle Order Management.

#### Load External Tax Information

Receivables provides a sample Vertex SQL\*Loader control file, \$AR\_TOP/bin/arvertex.ctl, to load new locations and tax rates from the SEQMAST data file supplied by Vertex. These programs let you load multiple tax rates for the same location, which may cover different date ranges and postal codes. The following diagram shows how your Tax Vendor's data is imported into Receivables tax tables.

**Note:** Receivables provides six possible Sales Tax Location Flexfield structures. The sample Vertex SQL\*Loader file arvertex.ctl only supports the structure State.County.City.

The following illustration shows the Sales Tax Rate Interface:

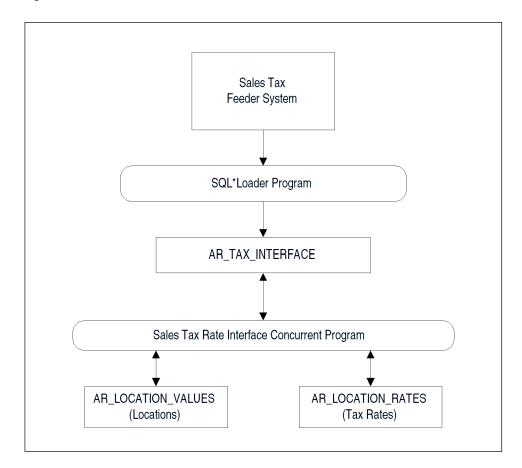


Figure 2–1 Sales Tax Rate Interface

Receivables provides database views to pass tax information to the Tax Engine. You can use these views to control which database columns are passed into the Tax Engine for every transaction line that you tax. The following views were defined:

TAX\_LINES\_INVOICE\_IMPORT\_V\_V

Used by the Receivables AutoInvoice program.

TAX\_LINES\_RMA\_IMPORT\_V\_V

Used by the Receivables AutoInvoice program.

■ TAX\_LINES\_RECURR\_INVOICE\_V\_V

Used by the Receivables Recurring Invoice program (Copy Transactions window).

TAX\_LINES\_CREATE\_V\_V

Used by the Receivables Transactions Workbench.

TAX\_LINES\_DELETE\_V\_V

Used by the Receivables Transactions Workbench.

TAX\_ADJUSTMENTS\_V\_V

Used by the Receivables Transactions Workbench.

■ TAX\_LINES\_CREATE\_CM\_V\_V

Used by the Receivables Transactions Workbench.

For additional information, please refer to the *Oracle Receivables eTRM* and the *Oracle Order Management eTRM available on MetaLink*.

Although these views are no longer supported, the functions associated with these views are available for customization:

• OE\_TAX\_LINES\_SUMMARY\_V\_V

Used by the Order Management Sales Orders window.

ASO\_I\_TAX\_LINES\_SUMMARY\_V

Used by Oracle Order Capture

The following illustration shows how to use the Tax Engine to calculate tax:

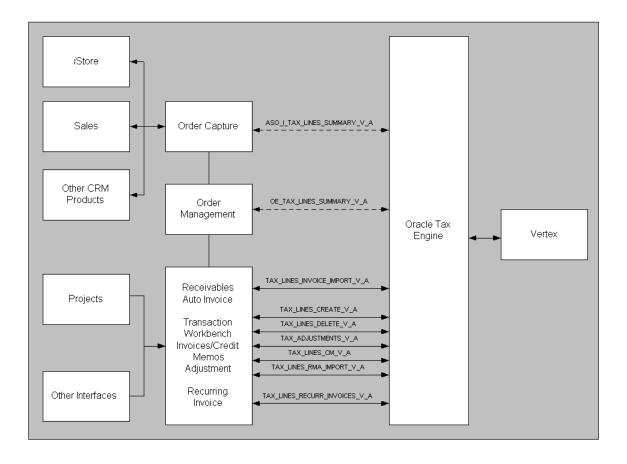


Figure 2–2 Using the Tax Engine to Calculate Tax

#### **Receivables Tax Engine**

The Tax Engine uses the information passed by the database views to calculate tax, regardless of whether an external Tax Vendor is installed. Both the Tax Extension and the AR Tax Module are components of the Tax Engine and are called every time the Tax Engine is requested to calculate tax.

If an external tax vendor is installed, the Tax Engine will use the tax rate or amount returned by the Tax Extension to override the rate or amount calculated by the AR Tax Module. The following table highlights key columns used by your tax vendor.

View Column Name	Description
TRX_NUMBER	Transaction Number
TRX_DATE	Transaction Date
BILL_TO_CUSTOMER_NAME	Bill-to customer name
SHIP_FROM_ADDRESS_CODE	Jurisdiction code for Ship From Address
SHIP_TO_ADDRESS_CODE	Jurisdiction code for Ship-To Address
PART_NUMBER	Inventory Part Number

Table 2–1 Columns used by your tax vendor.

#### **Tax Jurisdictions**

Within the United States, a tax rate is calculated from Ship To, Ship From, and Point of Order Acceptance. To implement the Tax Extension using each of these addresses, you will need to store the latter three values in descriptive flexfields at the appropriate level: Invoice Line or Header, or Order Line or Header.

If you use AutoInvoice to import orders from Oracle Order Management, AutoInvoice will populate the item line Transaction Flexfield with packing slip information, which is used to source the Ship From site use and address for each order.

**See also:** Integrating Oracle Order Management with Oracle Receivables, *Oracle Financials Open Interfaces Manual* 

The jurisdiction codes are loaded by the Sales Tax Rate Interface into attribute 1 of the table ar\_location\_rates. To load vendor jurisdiction codes into the other view columns, you must modify the views to join ar\_location\_rates with your appropriate customized table.

If you require postal code data to nine characters (zip+4) to segregate customer addresses by jurisdiction code, you must manually update the address data provided by your Tax Vendor.

You can use the Tax Location and Rates window to update the postal code data to comply with your jurisdiction code requirements.

This table shows an example of multiple jurisdiction codes within a standard five digit postal code designation:

location_segment_id	from_postal_code	to_postal_code	jurisdiction_code
43 (San Francisco)	94110	94116	code 1
43 (San Francisco)	94117	94117	code 2
43 (San Francisco)	94118	94118-3999	code 3
43 (San Francisco)	94118-4000	94118-9999	code 4

 Table 2–2
 Jurisdiction codes

See also Storing Tax Information in Oracle Receivables on page 5-18.

# Installing the Vertex Quantum Integration

Starting with Oracle Release 11.5.9 and later releases, the latest Oracle-certified version of Vertex Quantum Sales and Use Tax software is available prepackaged with Oracle E Business Suite Release 11i. See the setup checklist for prepackaged Vertex Quantum Sales and Use Tax Integration steps on page 2-14 for installation if a prepackaged version is used.

The tax vendor also provides an alternative mechanism to install their software. See the setup checklist for Non Prepackaged Vertex Quantum integration on page 2-21 for installation without prepackaged Vertex software.

The prepackaged version of Vertex Quantum is a convenient installation method with a simplified Vertex database server-side software. The Vertex software resides on the Oracle installation CD as a single zip file. A one-step automated process facilitates Vertex installation without user intervention, which replaces the multi-step interactive process previously required. The non prepackaged installation method requires these steps from the checklist, which are eliminated if prepackaged installation is used:

- Provide Grants to the APPS Schema
- Recreate Synonyms
- Create Index on Vertex Audit File

Perform the prerequisites steps before using the setup checklist for any installation method.

# **Character Mode Upgrade**

If you are upgrading from Oracle Applications Release 10 character mode applications, integrating with the Vertex Quantum Sales and Use Tax using the solution from Design Migration Services, please contact your Oracle account manager for consulting assistance.

# Prerequisites

- To execute a license agreement and acquire associated software, contact the Vertex sales department at (800) 355-3500, or visit the product inquiry area of the Vertex website at http://www.vertexinc.com/products40/inquiry\_45.asp.
- Quantum, TDM, Returns, and implementation training from Vertex, Inc.
- Implement U.S. Sales Tax by performing all of the steps described in the Implementing U.S. Sales Tax essay in the *Oracle Receivables Tax Manual*.
- Upload the Vertex SEQMAST data file into Oracle Receivables Address Validation tables. You need to upload this file before loading any customer addresses. This two-step process is described in Monthly Procedures on page 4-7.

- Validate customer addresses. All Ship-to and Bill-to Customer Addresses within the U.S. must be validated by Oracle Receivables by setting the Address Validation field in the System Options window to 'Error.'
- Oracle SQL\*Plus access to the APPS schema
- Permission to relink Oracle executables
- Test database

# Setup Checklist for PrePackaged Vertex Quantum Integration

The Vertex database server-side software, residing on the Oracle CD, is manually installed after the Oracle E Business suite Release 11i (11.5.9 or later) is successfully installed. To find the version of the latest prepackaged Vertex software, review the About document included with your software. The prepackaged installation process will automatically upgrade the existing database server-side Vertex software, if any. The main components of the prepackaged Vertex software are:

- An installation driver script
- A zipped Vertex software file consisting of database server-side objects necessary for installing Vertex Quantum.

**Note:** You must perform all prerequisites in this chapter before installing Vertex software.

Where appropriate, Oracle may certify a more recent version of Vertex software than the version included with the Oracle CD. Users can download the prepackaged Vertex software via Oracle MetaLink. Contact your Oracle support representative for more information.

Complete the following steps in the order shown to implement the prepackaged version of Tax Vendor Extension:

- **1.** Run the Installation Driver Script
- 2. Set Profile Options
- 3. Set Up Lookup Code ARTAXVDR: Location Qualifier
- 4. Set Up Lookup Code Tax Exemption Reason
- 5. Set Up Vendor-Specific Tax Codes
- 6. Set Up System Options
- 7. Set Up Jurisdiction Codes and other optional fields (optional)
- 8. Install Client-Side Vertex Software
- 9. Load Tax Rates Data from Vertex
- 10. Verify Tax Vendor Implementation

## Step 1 Run the Installation Driver Script

The installation driver script (UNIX Shell script for UNIX-based systems) unzips the Vertex software file, installs the database server-side software, and integrates Vertex software with

Oracle E Business Suite. After a successful installation of Release 11.5.9 mini-pack, run the driver script at the command prompt as follows:

cd \$AR\_TOP/bin artxptnr.sh <parameter1> <parameter2> <parameter3> <parameter4> <parameter5> <parameter6> <parameter7> <parameter8></parameter8>

This table displays parameters passed to the driver script:

Parameter	Parameter Name	Required
parameter1	Partner Name	Yes
parameter2	System User (Database)	Yes
parameter3	System User Password	Yes
parameter4	Apps User Password	Yes
parameter5	Vertex Schema Name	Yes
parameter6	Vertex Schema Password	Yes
parameter7	Tablespace Name for Vertex Schema	Yes
parameter8	Temporary Tablespace Name for Vertex Schema	Yes

Table 2–3 Parameters passed to the driver script

The parameters in this table are required and must be passed in the order listed. An example driver script run command based on this table is:

\$AR TOP/bin/artxptnr.sh vertex system manager apps vertex vertex USER\_DATA TEMP

Other relevant information for the driver script is:

- Location of the driver script: \$AR\_TOP/bin
- Location of the execution log file: \$APPLTMP
- Name of the execution log file: artxptnr.log

### Step 2 Set Up Profile Options

You should set profile options at the responsibility level. This table displays the profile options that are used by the tax vendor extension:

Profile Name	Default Value	Description
Tax Vertex: Case Sensitive	No	Indicates if tax calculation queries to the Vertex Tax Decision Maker (TDM) are case sensitive. Set this profile option to "Yes" to improve system performance.
Tax Vertex: Use Secondary Taxes	Use Secondary Tax	Indicates if secondary taxes are returned to Oracle. You should accept the default value.

 Table 2–4
 Profile Options and Default Values

## Step 3 Set Up Lookup Code ARTAXVDR: Location Qualifier

The lookup code ARTAXVDR: Location Qualifier determines whether tax lines should be created separately for State, County, and City, or if the tax rates and amounts should be summed up into one tax line. Use the Oracle Receivables Lookups window to define this lookup code.

Type ARTAXVDR_L User Name Artaxvdr Loc Application Oracle Receiv Description ARTAXVDR: L		Qualifier vables		<b>ccess Level</b> User Extensible System	● Security © Standa ● Custorr		
					– Effective Dates		— Enabled
Code	Meani	ng	Description	Tag	From	То	<u> </u>
ALL	ALL		Sales Tax		14/JAN/1999		_ <b>Z</b> . <sup>4</sup>
CITY	CITY		City		14/JAN/1999		
COUNTY	COUN	TY	County		14/JAN/1999		
STATE	STATI		State		14/JAN/1999		
			1	Î	1	1	
			1	1	1	1	
					1	1	
						1	
					1		
				_			

Required Setup: Enable ALL and disable STATE, COUNTY, and CITY to get a consolidated, single tax line.

## Step 4 Set Up Lookup Code Tax Exemption Reason

When storing tax exemptions in Oracle Receivables, use the Receivables Lookups window to set up the Tax Exemption Reason lookup code. These reason codes are used by the tax vendor to determine the exemption reason and are restricted in the number of characters that are used by the vendors.

**Attention:** Vertex is restricted to one alphanumeric character; define these exemption reasons so that the first character of the Exemption Reason QuickCode Name is unique.

## Step 5 Set Up Vendor–Specific Tax Codes

When using the tax vendor extensions, you must define a location–based tax code for each organization that uses Vertex integration. Only location–based taxes are calculated by the tax vendor extensions. Depending on your setup for the lookup.code ARTAXVDR: Location Qualifier, you may need to define some additional tax codes (see below). When this lookup code is set up to return STATE, COUNTY, and CITY, the tax vendor extension creates tax lines with separate tax codes set for the state, county, and city tax.

For each organization that uses Vertex integration, create three extra tax codes: STATE, COUNTY, and CITY. These tax codes should be of *Sales Tax* type. The tax rates associated with these tax codes are not used, but are updated by the tax vendor extension.

This integration generates one tax line per invoice. The State, County, and City tax amounts and tax rates are held in the global descriptive flexfield for the tax line, which lets Oracle provide a more detailed level of tax reporting and reconciliation without requiring three tax lines per invoice line and multiple tax codes.

Oracle Receivables uses the tax account identified in the Tax Locations and Rates window to control the tax liability posting so that each state may have its own state tax liability account.

## Step 6 Set Up System Options

The default tax views do not work properly with the tax vendor extensions. These views should be replaced with the vendor tax views provided. These views were installed under a different name (see below).

- 1. Navigate to the System Options window.
- 2. Choose the Tax tabbed region.
- **3.** Enter Vertex in the Tax Vendor Views field for each organization that will use Vertex integration so that the views use the data source derived from the Vertex views.
- **4.** Enter the State.County.City in the Location Flexfield Structure field, which is required for valid location addresses for Vertex integration.
- 5. Choose the Tax Defaults and Rules tab.
- 6. Check the Calculate Tax on Credit Memo during AutoInvoice check box.

System Options	(Vision Operation	s) (444)				<
Accounting	Tax	Tax De	faults and Rules	Trans	and Customers	Miscellaneous
	Тах	Method	Sales Tax			
Loc	ation Flexfield S	tructure	State.County.C	ity		
	Postal Code	Range	00000	-	99999-9999	
	Tax Meth Location Flexfield Structu Postal Code Ran Address Validatii Invoice Printii Tax Registration Numb Tax Vendor Viev Sales Tax Geo Overri Rounding Options Calculation Lev Rounding Ru Reporting Curren		Error		Compo 🖓	und Taxes
	Invoice	Printing	Itemize And Su	ım		
	Accounting Tax Ta Tax Me Location Flexfield Struc Postal Code Ra Address Valida Invoice Prin Tax Registration Nur Tax Vendor Vi Sales Tax Geo Ove Rounding Options Calculation L Rounding F Reporting Curra Preci		98-7895444			
	Tax Vendo	r Views	Vertex			
	Accounting Tax T Tax Me Location Flexfield Struc Postal Code R Address Valid: Invoice Prin Tax Registration Nur Tax Vendor V Sales Tax Geo Ove Counding Options Calculation L Rounding F Reporting Curr Preci					
			🗆 Inclusive Tax U	Jsed		
– Rounding Op						
	Calculatio	n Level	Line	*		
	Roundir	ig Rule	Nearest	-		
	Reporting C	urrency	USD			
	Pi	ecision	2			
	Min Accounta	ble Unit				
			C Allow Override			
		_		_		

# Step 7 Set Up Jurisdiction Codes and other optional fields (optional)

You can implement descriptive flexfields and use standard fields available in Oracle Receivables windows to extend the basic functionality of this integration. Specifically, Warehouse GeoCode, Salesperson GeoCode, and Customer Addresses GeoCode can be used to support tax calculations using both ship-from and ship-to addresses. The Predefined Exempt Rates descriptive flexfield lets you enter an exemption percentage and the User Defined Receivables Activity Information descriptive flexfield lets you set up a flag to indicate whether you want to post adjustment information to the Vertex audit table. For more information, see Storing Tax Information in Oracle Receivables on page 5-18.

## Step 8 Install Client-Side Vertex Software

Install all necessary client-side Vertex applications, including Quantum Utilities, Tax Decision Maker (TDM), and Quantum Returns.

## Step 9 Load Tax Rates Data from Vertex

Load the tax rates data from Vertex that are needed for the integrated solution. These tax rates are loaded in Vertex schema using Vertex utilities. Contact Vertex for additional details about this step.

## Step 10 Verify Tax Vendor Implementation

Perform the steps below for an organization to verify that the tax vendor is successfully implemented.

**Note:** After each step, confirm that the vendor's tax reports reconcile to Oracle Receivables.

**1.** Run the Tax: Set up verification report

This report is available with Oracle Release 11.5.9 or later. Run the verification report with these parameters:

- Tax Partner Name: Vertex
- Tax Partner Schema Name

Review the report output to verify completeness of the Vertex integration set up.

2. Create Customer Addresses.

Customer addresses are validated against existing locations.

**3.** Create a sales order.

The tax vendor extensions are integrated with Order Management to allow tax estimations to be calculated.

4. Import a sales order using AutoInvoice.

Tax is calculated using the vendor tax extensions on invoices imported from Oracle Order Management or other feeder systems.

5. Maintain Imported Invoices using the Transaction Workbench.

Any modifications to imported invoices are reconciled with your vendor's tax reports.

6. Credit this invoice.

When you create credit memos, tax amounts will reconcile to your vendor's tax reports.

7. Adjust the invoice.

Tax adjustments will reconcile with your vendor's tax reports. Only approved adjustments of type 'Tax' are reflected in your vendor's tax reports. This lets you control which write-offs have recoverable sales tax from the state, county, and city.

8. Copy (Recur) this invoice.

Tax is calculated using the vendor tax extensions on recurred invoices.

9. Create an invoice in the Transaction Workbench.

Tax is calculated using the vendor tax extensions on manual invoices created from within Oracle Receivables.

**10.** Create an exempt order.

Oracle Receivable exemptions can be used to calculate tax with the vendor tax extensions.

# Setup Checklist for Non PrePackaged Vertex Quantum Integration

Complete these steps in the order shown to implement the Tax Vendor Extension

- 1. Install Database Server-Side Vertex Software
- 2. Provide Grants to the APPS Schema
- **3.** Remove the C Tax Vendor (optional)
- 4. Recreate Synonyms
- **5.** Set Profile Options
- 6. Setup Lookup Code ARTAXVDR: Location Qualifier
- 7. Setup Lookup Code Tax Exemption Reason
- 8. Setup Vendor-Specific Tax Codes
- 9. Setup System Options
- 10. Create Index on Vertex Audit File
- **11.** Setup Jurisdiction Codes and Other Optional Fields (optional)
- 12. Install Client-Side Vertex Software
- **13.** Load Tax Rates Data from Vertex
- **14.** Verify Tax Vendor Implementation

## Step 1 Install Database Server-Side Vertex Software

Install the latest Oracle-certified version of Vertex's Quantum Sales and Use Tax software, which includes installing the Vertex PL/SQL packages, tables, data, and any other necessary database objects. These database objects should all be created in a separate vendor schema.

**Note:** You must apply the cumulative Oracle tax patch that is intended to work with the Vertex version that is being installed. Contact your Oracle support representative for more information.

## Step 2 Provide Grants to the APPS Schema

Once the vendors are installed, certain grants must be given to the APPS schema so that these vendor packages can be executed:

CONNECT <Vertex schema>/<Vertex password> GRANT ALL ON QSU TO <APPS Schema> WITH GRANT OPTION; GRANT ALL ON GEO TO <APPS Schema> WITH GRANT OPTION; GRANT ALL ON REGPRERETURNSTBL TO <APPS Schema> WITH GRANT OPTION;

## Step 3 Remove the C Tax Vendor (optional)

This step is required if you are upgrading from DMS integration. To use the PL/SQL version of the tax vendor extensions, the C tax vendor extension must be taken out of all Oracle executables. This integration will make obsolete the integration from DMS.

The \$FND\_TOP/usrxit/devenv files VNDARSL and VNDARPL should include vendor-specific object files which must be removed. The following objects are defined for Vertex in VNDARPL and VNDARSL. You should remove any references to these objects.

```
$(AR_TOP)/lib/arvertex.o
$(VERTEX_TOP)lib/libvst.a
$(VERTEX_TOP)/lib/libloc.a
$(Vertex_TOP)/lib/libport.a
```

Relink aiap, AutoInvoice, recurring invoices, OE Transaction Manager, and the reports executables by issuing the following commands:

```
adrelink force=y ranlib=y "fin aiap"
adrelink force=y ranlib=y "fin ar25run"
adrelink force=y ranlib=y "ar RAXTRX"
adrelink force=y ranlib=y "ar ARXREC"
adrelink force=y ranlib=y "oe OEORPC"
adrelink force=y ranlib=y "oe OESREL"
adrelink force=y ranlib=y "oe OESREL"
adrelink force=y ranlib=y "oe OESSEL"
adrelink force=y ranlib=y "oe OESSEC"
adrelink force=y ranlib=y "oe OECMMC"
```

```
adrelink force=y ranlib=y "oe OEKCII"
adrelink force=y ranlib=y "oe OEOBOE"
adrelink force=y ranlib=y "oe OEPREL"
adrelink force=y ranlib=y "oe OERLDI"
adrelink force=y ranlib=y "oe OERLRI"
adrelink force=y ranlib=y "oe OESHIM"
adrelink force=y ranlib=y "oe OEVINV"
adrelink force=y ranlib=y "oe OEVINV"
adrelink force=y ranlib=y "oe OEVINV"
adrelink force=y ranlib=y "oe OEXREL"
adrelink force=y ranlib=y "oe WSHARI"
adrelink force=y ranlib=y "oe WSHARI"
adrelink force=y ranlib=y "oe WSHARI"
```

## Step 4 Recreate Synonyms

Once the packages are installed, you must recreate certain synonyms to point to the correct vendor packages.

```
CONNECT <APPS_Schema>/<APPS_Password>
DROP SYNONYM ARP_TAX_VERTEX_QSU;
DROP SYNONYM ARP_TAX_VERTEX_GEO;
DROP SYNONYM ARP_TAX_VERTEX_AUDIT;
CREATE SYNONM ARP_TAX_VERTEX_QSU FOR <Vertex Schema>.QSU;
CREATE SYNONM ARP_TAX_VERTEX_GEO FOR <Vertex Schema>.GEO;
CREATE SYNONM ARP_TAX_VERTEX_AUDIT FOR <VERTEX Schema>.REGPRERETURNSTBL;
```

## Step 5 Setup Profile Options

Set profile options at the responsibility level. This table displays the profile options that are used for the tax vendor extension.

Profile Name	Default Value	Description
Tax: Use Tax Vendor	Null	Use this option to indicate whether the vendor tax engine should be used. The default value indicates that the tax vendor is not used. Set this option to "Yes" if you are using Vertex. This profile option is not required if you are using Release 11.5.9 or later. The profile option is replaced by step 6 in this section: in the Oracle Receivables System Options window, choose the Tax tab, and enter "Vertex" in the Tax Vendor Views field.
Tax: Use PL/SQL Vendor	Null	Indicates which tax vendors are used. Set this option to "Vertex". This profile option is not required is you are using Release 11.5.9 or later. The profile option is replaced by step 6 in this section: in the Oracle Receivables System Options window, choose the Tax tab, and enter "Vertex" in the Tax Vendor Views field.
Tax Vertex: Case Sensitive	No	Indicates whether tax calculation queries to the Vertex Tax Decision Maker (TDM) are case sensitive. Set this profile option to "Yes" to improve system performance.
Tax Vertex: Use Secondary Taxes	Use Secondary Tax	Indicates whether secondary taxes are returned to Oracle. You should accept the default value.
Tax: Calculate Tax on Credit Memos	No	Set this option to "Yes" to post credit memo transactions to the Vertex audit file. This profile option is not available if you are using Release 11.5.7 or later. In the Oracle Receivables System Options window, choose the Tax Defaults and Rules tab, and check the Calculate Tax on Credit Memo during AutoInvoice check box.

Table 2–5Profile Options and Default Values

## Step 6 to Step 9

For details on these steps, refer to Step 3 to Step 6 in Setup Checklist for PrePackaged Vertex Quantum Integration on page 2-14. These steps include:

Setup Lookup Codes ARTAXVDR: Location Qualifier

- Setup Lookup Code Tax Exemption Reason
- Setup Vendor-Specific Tax Codes
- Setup System Options

## Step 10 Create Index on Vertex Audit Table

During the rollback phase of AutoInvoice, the program deletes invalid transaction from Oracle Receivables interface tables. You need to create an index for the TRANSUSERAREA column in the REGPRERETURNSTBL Vertex table so that Vertex can identify the invoices to delete.

To create this index:

- 1. Login to SQLPLUS in the Vertex Schema.
- **2.** Enter the following SQL command:

CREATE INDEX\_NAME> ON REGPRERETURNSTBL (TRANSUSERAREA); where <INDEX\_NAME> is unique within the Vertex schema.

**Attention:** Do not insert data into TRANSUSERAREA. This column is used by Oracle Receivables.

## Step 11 to Step 14

\_\_\_\_

For details of these steps, refer to step 7 to 10 in the Setup Checklist for Prepackaged Vertex Quantum Integration. These steps include:

- Setup Jurisdiction Codes and Other Optional Fields (optional)
- Install Client-Side Vertex Software
- Load Tax Rates Data from Vertex
- Verity Tax Vendor Implementation

# **3** Tutorial

This chapter describes the normal operation of Oracle Receivables and Oracle Order Management when the Vertex products are implemented. Use this tutorial to learn how your daily transactions are reflected in the Vertex Sales Tax Register.

# Tutorial

This section describes the Demonstration Script for a standard implementation.

# **Create Customer Addresses**

When creating a new address for a customer, the state, county, city, and zip code are validated against existing locations. These locations are imported into Oracle Receivables using the Vertex SEQMAST file and the Receivables Sales Tax Rate Interface. In this way, each customer site is guaranteed to have an address that is associated with a valid jurisdiction code.

Customers - Standard						L A X
	_					
Customer	r Name Oracle A	pps		Number	1107	
Alternate	e Name			Taxpayer ID		
Tax Registratio	on Num				✓ Active	
						1
Classification Marke	eting Addresses	Telephones	Contacts : Teleph	ones Contacts : Rol	es Bank Accounts	
Customer Addresses - O	Dracle Apps, 1107					≚ ⊼ ×
Country	United States			EDI Location	i 🗌	
Address	100 Oracle App	s St.				
				1		
Alternate Name			City	Ś	tate	
Postal Code	64801	Pro	ovince	Col	unty	
City			anananananananananananan	rananananananananananana	anananananananananananana	unununun s
Find %						
City	Par			rom Postal Code	To Postal Code	-
AIRPORT DRIVE		PER,MO	-	4801	64801-9999	
CLIFF VILLAGE		VTON,MO	-	4801	64801-9999	
DENNIS ACRES		VTON,MO		4801	64801-9999	
DUQUESNE		PER,MO		4801	64801-9999	
GATEWAY DRIVE		VTON,MO		4801	64801-9999	
IRON GATES	JAS	PER,MO		4801	64801-9999	
<u>(4</u>	_				_	
		QΚ	<u>Cancel</u> E	ind		

When entering the address, the zip code can be used to automatically populate the state, county, and city. In cases where multiple jurisdiction codes are available for a particular zip code, a pop up list will appear as shown below.

For example, the zip code 64801 is defined in several jurisdictions in the state of Missouri. The poplist helps you select the correct jurisdiction code for your addresses.

Create a customer with an address in Cliff Village (Newton County), MO 64801. Assign Bill To and Ship To business purposes to this address.

# **Create a Sales Order**

Sales orders can be created in Oracle Order Management and the tax amount will be calculated automatically. The sales order includes the customer (which defines the ship-to address) and the salesperson can be assigned the point-of-order acceptance. Also, if the order is a shipped order, the warehouse from which the order is shipped will define the ship-from address.

Create a sales order for the customer that you created in the previous step. Enter the order header information in the Main Tab and Others Tab of the Sales Order Pad window.

🚟 Sales Order Pad 💠 🔆				
Order Information	Line Items			
ß				
Main Others				
Customer	Oracle Apps	Order Number	97989	
Customer Number	1107	Order Type	Standard	
Customer PO		Date Ordered	14/NOV/2000	
Customer Contact		Price List	Corporate	
Ship To	Ship-To	Salesperson	Lewis, Mr. Barry	
	100 Oracle Apps St.	Price List Corporate Salesperson Lewis, Mr. Barry Status Entered Currency USD		
		Currency	USD	
	ain       Others         Customer       Oracle Apps         Customer Number       1107         Customer PO       Date Order Type         Customer Contact       Price List         Ship To       Salesperson         100 Oracle Apps St.       Status         Entered       Currency         USD       Currency			
Bill To	Bill-To	Cle Apps       Order Number       97989         7       Order Type       Standard         Date Ordered       14/NOV/2000         Price List       Corporate         p-To       Salesperson         Oracle Apps St.       Status         Eff VILLAGE, 64801, US       Subtotal         To       Tax         678.30       Order Type         Status       13,300.00         FF VILLAGE, 64801, US       Subtotal         To       Tax         678.30       Total         Total       13,978.30		
☑         Main       Others         Customer       Oracle Apps         Customer Number       1107         Customer PO       Order Number         Customer Contact       Price List         Ship To       Ship-To         100 Oracle Apps St.       Status         Entered       USD         CLIFF VILLAGE, 64801, US       Subtotal         Bill To       Tax         100 Oracle Apps St.       Charges         CLIFF VILLAGE, 64801, US       Total         Total       13,978.30				
	CLIFF VILLAGE, 64801, US			
Actions		Configurator A	vailability Boo	ok Order

## **Tax Calculation on Sales Orders**

The tax calculated on a sales order is an estimation since many factors, including the ship-to address, can change. Also, since there is no accounting for the tax amounts at this time, the vendor will calculate the tax, but will not update its audit files.

Create two sales order lines, both of which use the tax code for the Location Based tax type. The first sales order line has a quantity of 1 and a list price of \$10,000.00. The second sales order line has a quantity of 3 and a list price of \$1,100.00. When you save the order, the first line will have estimated tax of \$510.00 and the second line will have estimated tax of \$168.30. After saving the order, book the order by clicking on the Book Order button.

J						
					Order Total	13,978.30
1ain	Pricing	Shipping A	Addresses Return	ns Others		
ne	Ordered Item	Qty	List Price	Line Charges	Tax Amount	Payment Terms
1	f80000	1	10,000.00		510.00	2/10, Net 30 🔺
1	f82000	3	1,100.00		168.30	2/10, Net 30
						×
			·			
			<u>ו</u>	J		D
			00.00	Line Qty		
Actio			Conf	inurator	Availability	Book Order
•	Line T	1 680000 1 682000	1         60000         1           1         62000         3           2         2         2           2         3         2           2         2         2           2         2         2           2         2         2           2         2         2           2         2         2           2         2         2           2         2         2           2         2         2           2         2         2           2         2         2           2         2         2           3         3         3           Description         Consulting/Training	1         f80000         1         10,000.00           1         f82000         3         1,100.00           2         3         1,100.00           2         4         4           2         4         4           2         4         4           2         4         4           2         4         4           2         4         4           3         3         3           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4           4         4         4 <td>1       f80000       1       10,000.00         1       f82000       3       1,100.00         1       f82000       1       1,100.00         1       f82000</td> <td>1         #80000         1         10,000.00         510.00           1         #82000         3         1,100.00         168.30           1         #82000         3         1,100.00         168.30           1         Image: State S</td>	1       f80000       1       10,000.00         1       f82000       3       1,100.00         1       f82000       1       1,100.00         1       f82000	1         #80000         1         10,000.00         510.00           1         #82000         3         1,100.00         168.30           1         #82000         3         1,100.00         168.30           1         Image: State S

# Import Sales Orders Using AutoInvoice

Orders created in Oracle Order Management or documents created in other feeder systems can be imported into Oracle Receivables using AutoInvoice. Tax will be calculated using the vendor tax extension. AutoInvoice will generate the accounting and sales credits, creating a fully validated invoice in Oracle Receivables.

Run AutoInvoice for the order created in the previous steps. To find the invoice in the Receivables Transactions window, reference the order number.

Transactions (Vision O	perations: USD) - 0	racle Apps,	10002829		**********		이 말 지 :
Numbe	r	1000282	9	Date	14/NOV/2000	🛛 🗹 Compl	ete
Reference	e			Currency	USD	Transaction	.9798
Source	Order			Class	Invoice	•	
	Invoice			GL Date	14/NOV/2000		[ ]]
Main	More Remit	To, Sales	Paying Customer	Notes	Commitme	ent Credit	
	Ship To			Bill To			
Name	Oracle Apps			Oracle A	pps		
Number	1107			1107			
Location	Ship-To			Bill-To			
Address	100 Oracle Apps	St.		100 Orac	le Apps St.		
Contact	CLIFF VILLAGE,	MO 64801	United States	CLIFF VI	LLAGE, MO 6	4801 United State	s
Terms	30 Net		Cor	nmitment			
Due Date	14/DEC/2000		Sal	esperson 🛛	.ewis, Mr. Bar	ту	
Ta <u>x</u>	Distribut	tions	Sa	les Credits		Balances	
Incomplete	Freig	ht	Credit	Installments		Line Items	

## Invoice Lines from an Imported Order

The order lines are imported by AutoInvoice and invoice lines are created. The top section of the window shows the totals for the transaction, lines, tax, and freight.

To view the invoice lines for the imported invoice created in the previous steps, select the Line Items button from the Transactions window.

ines.	(Vision	Operations: USD) -	Oracle Apps, 1000282	9 00000		*********			도 게 X
			Transaction		Lines		« Freig	ht	
		Total	13,978.30	13,	300.00	678.3	0 0.	00 🗹	
Ĩ.									
	Main	Sales Order	Tax Exemption	Rules	More				
	Num	ltem	Description	UOM	Quantity	Unit Price	Amount	Tax Code	
IC	1	f82000	Consulting/Trainin	Each	3	1100	3,300.00	Location	
	2	f80000	Sentinal Multimedi	Each	1	10000	10,000.00	Location	
-	<u> </u>								
-									
-	_					<u>]</u>			
				4					
	Dis	tributions	Sales Credi	ts		Freight	Ta <u>x</u>		

# Accounting for the Imported Order

The accounting entries are created for the imported order, including the accounting for the tax lines calculated by the tax vendor extension.

To view the accounting entries for the imported invoice created in the previous steps, select the Distributions button from the Transactions window or the Lines window.

:CO	unts l	For All Lines	· · · · · · · · · · · · · · · · · · ·				
rar	nsacti	on Line					
	Deta	ail Line Number					
		Class	GL Account	GL Date	%	Amount [ ]	
		Receivable	01-000-1210-0000-000	14/NOV/2000	100.0000	13,978.30	-
		Rounding Di	01-000-1110-0000-120	14/NOV/2000	100.0000	0.00	
I		Revenue	01-000-6410-0000-000	14/NOV/2000	100.0000	3,300.00	
1	1	Tax	01-000-2520-0000-000	14/NOV/2000	100.0000	168.30	
2		Revenue	01-000-6410-0000-000	14/NOV/2000	100.0000	10,000.00	í
2	1	Tax	01-000-2520-0000-000	14/NOV/2000	100.0000	510.00	
							-
				Total			ľ
	Gl	_ Posted Date	Co	mments			
		Description	Operations-Balance Sheet	Accounts Receivabl	e-No Sub Accour	it-No Product	
		Tax Account					
		Description					

## **Balances**

The Balances window shows the balance due for the Line, Tax, Freight, and Bank Charges. The balance can be modified by applying payments, credit memos, adjustments, or early payment discounts. The tax balance will reconcile with your vendor's tax reports.

To view the balances for the imported invoice created in the previous steps, select the Balances button from the Transactions window.

Entered Currency	۹Fu	inctional Currency		Currency USD		
	Line		Freight	Charges	Total	
Original	13,300.00	678.30	0.00		13,978.30	
Receipts	0.00	0.00	0.00	0.00	0.00	
Credits	0.00	0.00	0.00		0.00	
Adjustments	0.00	0.00	0.00	0.00	0.00	
Discount	0.00	0.00	0.00		0.00	
Balance	13,300.00	678.30	0.00	0.00	13,978.30	

# Vertex Tax Reports (After AutoInvoice)

The vendor tax reports will reconcile with the balances in Oracle Receivables. The following illustration of the report shows the result of importing the order with AutoInvoice.

Run the vendor tax report for the imported invoice created in the previous steps. The tax amounts for each line are the same as the tax amounts shown on the Transaction Lines window for the imported invoice.

## Figure 3–1 Sales Tax Register Detail Report (after AutoInvoice)

RUN DATE 12/01/2000 COMPANY-CD: ALL DI	VISION-CD: ALL		LES TAX REGISTER - SUBTYPE: A		TRANS PERIOD: INVOICE PERIOD: AX-TYPE: ALL STATE: ALL	START - END START - END
	STATE		COUNTY	CITY	DISTRICT	TOTAL TAX
MISSOURI						
CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE: 26-145-	3755 STR:	T 26-145-3755 F 26-14	5-3755 A 26-145-3755
COMPANY-CD: 01 EXEMPT CERTIFICAT		CUST-CD:	1107		TRANS-CD: N TYPE: SALE	SUBTYPE: P
TNR/, 10002920	DAME: 11/14/2000	LINE: 00001	PROD-CD: £82000		USER: 12114	
TAX RATE/TYPE	04	2250 S	.008750 s	.000	000 ZS .000000 Z 3,300.00	s
GROSS SALES	- 3,300.00	)	3,300.00	3,300.00	3,300.00	
ZERO RATE AMT	00	)	.00 3,300.00 28.88 GEOCODE: 26-145-	3,300.00	3,300.00	
TAXABLE AMT	- 3,300.00	)	3,300.00	.00	.00	
TAX AMT	- 139.42		28.88	.00	.00	168.30
					T 26-145-3755 F 26-14	
COMPANY-CD: 01		CUST-CD:	1107		TRANS-CD: N TYPE: SALE	SUBTYPE: P
EXEMPT CERTIFICAT	E #:					
INV: 10002829	DATE: 11/14/2000	) LINE: 00001	PROD-CD: £80000		USER: 12114	
TAX RATE/TYPE	04	2250 S	.008750 S	.000	000 ZS .000000 Z	S
GROSS SALES	- 10,000.00	)	10,000.00	10,000.00	10,000.00	
ZERO RATE AMT	00	)	.00	10,000.00	USER: 12114 000 ZS .000000 Z 10,000.00 10,000.00 .00 .00	
TAXABLE AMT	- 10,000.00	)	10,000.00	.00	.00	54.0.00
TAX AMT	- 422.50	,	87.50	.00	.00	510.00
CITY TOTALS: CLI	FF VILLAGE					
GROSS SALES		)	13,300.00	13,300.00	13,300.00	
ZERO RATE AMT		)	.00	13,300.00	13,300.00	
TAXABLE AMT		,	13,300.00	.00	.00	
TAX AMT	- 561.92		116.38	.00	.00	678.30
COUNTY TOTALS: NEW						
GROSS SALES		)	13,300.00	13,300.00 13,300.00	13,300.00	
ZERO RATE AMT	00	)	13,300.00 .00 13,300.00	13,300.00	13,300.00	
TAXABLE AMT				.00	.00	
TAX AMT	- 561.92		116.38	.00	.00	678.30
STATE TOTALS: MIS	TRUOS					
GROSS SALES	- 13 300 00	1	13 300 00	13 300 00	13,300.00	
ZERO RATE AMT			13,300.00	13,300.00 13,300.00	13,300.00	
TAXABLE AMT	- 13,300.00	,	13,300.00	13,300.00	13,300.00	
TAX AMT			116.38	.00	.00	678.30
			TAX-SIIMMADV			
SALES TAX	561.92		116.38	.00	.00	678.30
USE TAX	.00	)	.00	.00	.00	.00
RENTAL TAX	.00	)	.00	.00	.00	.00
OVERRIDE TAX	.00	)	.00	.00	.00	.00
SERVICE TAX						.00
CONSUMER USE TAX	.00		.00	.00	.00	.00
TAX TOTALS	561.92		116.38	.00	.00	678.30
	*** BDFI	KDOWN BY TRAN	SACTION SUBTYPE **	*		
		ABLE	NON-TAXABLE			

## **Inserting New Lines**

Invoices imported using AutoInvoice can be maintained using the Transaction Workbench. Modifying attributes such as the transaction date or customer will force the invoice lines to recalculate the tax using the tax vendor extension. Additionally, invoice lines can be deleted, updated, or inserted.

Incomplete the imported invoice created in the previous steps by clicking on the Incomplete button. Add a third invoice line with a quantity of 1, a unit price of \$2,000.00 and a tax code for the Location Based tax type. When you save the invoice, the tax for the third line will be \$102.00 and the total tax for the invoice will be \$780.30.

/ision (	Operations: USD) -	Oracle Apps, 1000282	29 (2020)	-1			0000 <b>± 7</b>
		Transaction		Lines	Tax	Freig	ht
٦	Total	16,080.30	15,	300.00	780.30	) 0.	00 🗹
vlain	Sales Order	Tax Exemption	Rules	More			
Num	Item	Description	UOM	Quantity	Unit Price	Amount	Tax Cod
1	f82000	Consulting/Training	Each	3	1100	3,300.00	Locatio
2	f80000	Sentinal Multimedi	Each	1	10000	10,000.00	Locatio
3	f81000	One Year Maintena	Each	1	2000	2,000.00	Locatio
						,	D
Dis	tributions	Sales Crec	lits		Freight	Тах	
1	flain Num ! !	Total Aain Sales Order Num Item 162000 2 680000	Transaction         Total       16,080.30         flain       Sales Order       Tax Exemption         Num       Item       Description         B2000       Consulting/Trainin         B80000       Sentinal Multimedi         B1000       One Year Maintend         Image: Ima	Transaction         Total       16,080.30       15,         fain       Sales Order       Tax Exemption       Rules         Num       Item       Description       UOM         B2000       Consuting/Trainin       Each         B1000       Sentinal Multimedi       Each         Image: Ima	Transaction     Lines       Total     16,080.30     15,300.00       flain     Sales Order     Tax Exemption     Rules     More       Num     Item     Description     UOM     Quantity       fB2000     Consulting/Trainin     Each 3       fB0000     Sentinal Multimedi     Each 1       fB1000     One Year Mainten     Image: Consulting Consultant Con	Total     16,080.30     15,300.00     780.30       flain     Sales Order     Tax Exemption     Rules     More       Num     Item     Description     UOM     Quantity     Unit Price       182000     Consulting/Trainin     Each 3     1100       180000     Sentinal Multimedi     Each 1     10000       181000     One Year Mainteni     Each 1     2000       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal Multimedi     Image: Sentinal Multimedi     Image: Sentinal Multimedi       1     Image: Sentinal	Transaction       Lines       Tax       Freig         Total       16,080.30       15,300.00       780.30       0.         flain       Sales Order       Tax Exemption       Rules       More         Num       Item       Description       UOM       Quantity       Unit Price       Arnount         B2000       Consulting/Trainin;       Each       3       1100       3,300.00         B1000       Sentinal Multimedi       Each       1       10000       10,000.00         B1000       One Year Maintenz       Each       1       2000       2,000.00         Image: Sentinal Multimedi         Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi         Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi         Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Multimedi         Image: Sentinal Multimedi       Image: Sentinal Multimedi       Image: Sentinal Mul

# **Update Invoice Lines**

On the invoice from the previous steps, change the quantity of the third invoice line from 1 to 3. When you save the invoice, the tax for the third line will be \$306.00 and the total tax for the invoice will be \$984.30. Complete the invoice by clicking on the Complete button. The original tax amount for this invoice line will be deducted from the vendor's audit files and the new tax amount will be inserted.

Any modifications to the tax amounts will always be maintained across the vendor's audit files.

		Oracle Apps, 1000282 Transaction	29 (2020)	Lines	Tax	< Freig	dededed <u>i¥</u> ht
	Total	20,284.30	19,	300.00	984.3	D 0.	00 🗹
Main	Sales Order	Tax Exemption	Rules	More			
Num	ltem	Description	UOM	Quantity	Unit Price	Amount	Tax Cod
1	f82000	Consulting/Trainin	Each	3	1100	3,300.00	Locatio
2	f80000	Sentinal Multimedi	Each	1	10000	10,000.00	Locatio
3	f81000	One Year Maintena	Each	3	2000	6,000.00	Locatio
							<u> </u>
<u> </u>							· · · · ·
<u> </u>							
							<u> </u>
	1	]					
			head				Local I
Dis	tributions	Sales Crec	lits		Freight	Тах	

# **Credit the Invoice**

Manual credit memos can be applied to an invoice through Oracle Receivables. The tax amounts for this credit memo will always reconcile to your vendor's tax reports.

Create a manual credit memo for the invoice created in the previous steps. Credit 10% or -\$1,930.00 of the line and 10% or -\$98.43 of the tax. Complete the credit memo by clicking on the Complete button.

Credit Transactions (Vision Operati	ons: USD) - Oracle App	s, 10002831		
– Credited Transaction ————				
Number	10002829	Source	Order	
— Credit Memo				
Batch None		Batch Name		
Source Order		Date	14/NOV/2000	🗹 Complete
Number	10002831	Reference		Trans ORDE
Reason		Туре	Credit Memo	
GL Date 14/NOV/200	0	Rules Method		-
Currency <mark>USD</mark>		Split Term Method		• [ ] ]
Transaction Amounts More				
– Credit Memo –		Credited	l Transaction	
%	A	mount	Original	Balance Due
Line 10.0000	<1,93	30.00>	19,300.00	17,370.00
Tax 10.0000	<	98.43>	984.30	885.87
Freight				0.00
Total <b>10.0000</b> %	<2,02	28.43>	20,284.30	18,255.87
		](		
	Incomplete	Credit E	3alance	Credit Lines

# Adjust the Invoice

As with manual credit memos, manual adjustments can be applied to your invoice and the tax amounts will also reconcile to your vendor's tax reports. Only approved adjustments of type 'Tax' will be applied to the vendor's tax reports. This gives you greater control over which adjustments should reduce the sales tax liability. If you have adjustments of type 'Tax' that you do not want to post to Vertex, see Storing Tax Information in Oracle Receivables on page 5-18.

Create an adjustment to the invoice created in the previous steps by adjusting -\$100.00 of the tax.

Installment         Tax         Freight         Charges         Total           Original         19,300.00         984.30         0.00         20,284.30           Balance         17,370.00         785.87         0.00         0.00         18,155.87           Adjustments         <100.00>         Pending Adjustments          Adjustments            Main         Account, IDs         Comments         Includes Tax         Adjustment         Adjustment         Adjustment         Date	Adjustr	nents (Vision (	Operations) - C	bracle Apps, 100	02829, 1 (1996)				≚ ⊼ ≻
Original         19,300.00         984.30         0.00         20,284.30           Balance         17,370.00         785.87         0.00         0.00         18,155.87           Adjustments          Pending Adjustments         Adjustments         Adjustments         Adjustment           Main         Account, IDs         Comments         Includes Tax         Adjustment         Date         Date           3871         Write off         Tax         <100.00>         14/NOV/2000         14/NOV/2000         Includes Tax         Adjustment           3871         Unite off         Tax         <100.00>         14/NOV/2000         Includes Tax         Adjustment           Image: Comment Stream         Image: Comment Stream <th>— Insta</th> <th>llment ——</th> <th></th> <th></th> <th></th> <th></th> <th></th> <th></th> <th>- 1</th>	— Insta	llment ——							- 1
Balance         17,370.00         785.87         0.00         0.00         18,155.87           Adjustments         <100.00>         Pending Adjustments           Adjustments          Adjustments           Main         Account, IDs         Comments           Number         Type         Amount           3871         Write off         Tax           Vige             Includes Tax             Activity         Type         Amount           GL Date         Date         Date           Includes Tax             Includes <td></td> <td></td> <td></td> <td>Line</td> <td></td> <td>Freight</td> <td>Charges</td> <td></td> <td>Total</td>				Line		Freight	Charges		Total
Adjustments <100.00> Pending Adjustments Adjustments Main Account, IDs Comments  Number Activity Type Amount GL Date Date 3871 Write off Tax <100.00> 14/NOV/2000 14/NOV/2000		Original	1	9,300.00	984.30	0.00		20,2	84.30
Adjustments       Main     Account, IDs     Comments       Number     Activity     Includes Tax     Adjustment       3871     Write off     Tax     <100.00>     14/NOV/2000       Image: State of the state o		Balance	1	7,370.00	785.87	0.00	0.00	18,1	55.87
Adjustments       Main     Account, IDs     Comments       Number     Activity     Includes Tax     Adjustment       3871     Write off     Tax     <100.00>     14/NOV/2000       Image: State of the state o									
Main     Account, IDs     Comments       Number     Activity     Includes Tax     Adjustment       3871     Write off     Tax     <100.00>     14/NOV/2000       Image: State of the state of		Adjustm	ents 📃	<100.00>		Per	nding Adjustments		
Activity Name     Type     Includes Tax     Adjustment Date       3871     Write off     Tax     <100.00>     14/NOV/2000     14/NOV/2000	— Adju	stments							
Number     Type     Amount     GL Date     Date       3871     Write off     Tax     <100.00 Г		Main [ A	ccount, IDs	Comments					
Number     Type     Amount     GL Date     Date       3871     Write off     Tax     <100.00 Г									
		Number	Activity Name	Түре	ļ			Adjustment Date	
		3871	Write off	Tax	<b>~</b>	<100.00>	14/NOV/2000	14/NOV/2000	
	1				~				
	1				~				
					~				
	Ĩ				~				
					~				1
									Ŭ

# Copy (Recur) an Invoice

When you copy (recur) transactions, tax will be calculated using the tax vendor extension on all copied invoices.

In the Copy Transactions window, create a single copy of the invoice created in the previous steps.

Copy Transactions (Visio	n Operations) 💠						۲ N ×
Model Transaction —							
Source	Order		Trans I	Number	10002829		
Currency	USD			ference			
Bill To	Oracle Apps		1	Number	1107		
Terms	30 Net			Туре	Invoice		
Date	14/NOV/2000		Transaction /	Amount		20,284.30	
Due Date	14/DEC/2000	Transaction	C	GL Date	14/NOV/20	00	
Schedule			_				
Rule	Single Copy		Number O	f Times	1		
Number Of Days			First Transacti	on Date	15/NOV/20	00	
First GL Date	15/NOV/2000		Rec	uest ID	707181		
New Transactions —							
	Document	Number					
_ Transaction Number		Trans Date	GL Date	Due Da	ite	Amo	unt_
10002832		15/NOV/2000	15/NOV/2000	15/DEC	/2000	20,284.3	10 🚔
				]			
			]	]			

# Viewing the Copied Invoice

The copied invoice will have the exact same invoice lines as the original invoice. The tax amounts will automatically be recalculated by the tax vendor extension which may give different results if the tax rates have changed over time.

To view the invoice in the Receivables Transactions window, reference the invoice number in the Copy Transactions window.

Transactions (Vision C	perations:	USD) - Oracle Apps	, 10002832				্র সা	
Numbe	ar 👘	1000283	32	Date	15/NOV/2000	🖌 🗹 Complete		
Referenc	e			Currency	USD	Transaction	.9798	
Sourc	e Order			Class	Invoice	-		
Тур	e Invoic	e		GL Date	15/NOV/2000		[ ]]	
Main	More	Remit To, Sales	Paying Customer	Notes	Commitment	Credit		
	-Ship To			Bill To				
Name	Oracle A	pps		Oracle Apps				
Number	1107			1107				
Location	Ship-To			Bill-To				
Address	100 Orac	le Apps St.		100 Orac	le Apps St.			
Contact	CLIFF VI	LLAGE, MO 64801	United States	CLIFF VILLAGE, MO 64801 United States				
Terms	30 Net		Com	mitment				
Due Date	15/DEC/2	000	Sale	esperson I	.ewis, Mr. Barry			
Та <u>х</u>		Distributions	Sal	es Credits		Balances		
Incomplete		Freight	Credit I	nstallments		Line Items		

		Transaction		Lines		ax	Freig	
	Total	20,284.30	19,	300.00	984	.30	0.	00 🗹
Main	Sales Order	Tax Exemption	Rules	More				
Num	ltem	Description	UOM	Quantity	Unit Price	Amount		Tax Code
1	f82000	Consulting/Trainin	Each	3	1100		3,300.00	Location
2	<b>f80000</b>	Sentinal Multimedi	Each	1	10000		10,000.00	Location
3	f81000	One Year Maintena	Each	3	2000		6,000.00	Location
<u> </u>						_		
						_		
<u> </u>						_		
_	]				J <u></u>			
Dis	stributions	Sales Credi	te		Freight		Тах	

# **Creating Manual Invoices**

You can also create invoices manually in Oracle Receivables using the Transactions window. The tax amounts will be calculated by the tax vendor extension and will reconcile to your vendor's tax reports.

Create a manual invoice for the customer you created in the previous steps. Enter the invoice information in the Main Tab located in the Transactions window.

🚟 Transactions (Visio	n Operations:	USD) - Oracle Ap	pps, DEMO-INV				E 🖂		
Numbe	r	DEMO-I	NV		Date	14/NOV/2000	Complete		
Referenci	2					USD	Transaction		
Source	a Manual				Class	Invoice	<b>•</b>		
Тур	Invoice				GL Date	14/NOV/2000	[]]		
Main	More F	Remit To, Sales	Paying Custor	mer	Notes	Commitment	Credit		
	-Ship To —				- Bill To				
Name	Oracle App	s			Oracle Apps				
Number	1107				1107				
Location	Ship-To				Bill-To				
Address	100 Oracle	Apps St.			100 Orac	le Apps St.			
Contact	CLIFF VILL	AGE, MO 64801	United States		CLIFF VILLAGE, MO 64801 United States				
Terms	2/10, Net 30	1		Comr	nitment				
Due Date	14/DEC/200	D		Sale	alesperson Lewis, Mr. Barry				
			_						
Та <u>х</u>	Dis	stributions		Sale	s Credits		Balances		
Complete		Freight	Cr	redit I <u>n</u>	stallments		Line Items		

## **Invoice Lines on Manual Invoices**

The figure below shows the invoice lines for this manually created invoice. As with invoices imported through AutoInvoice, tax amounts will always be recalculated when you update, delete, or insert invoice lines and the tax amounts will reconcile with your vendor's tax reports.

Create two invoice lines, both of which use the tax code for the Location Based tax type. The first invoice line has a quantity of 1 and a unit price of \$10,000.00. The second invoice line has a quantity of 6 and a unit price of \$1,100.00. When you save the invoice, the first line will have estimated tax of \$510.00 and the second line will have estimated tax of \$336.60.

##Line	s (Visi		D) - Oracle Apps, DEMC					86666 <b>날 지</b> 3
		Ir Total	ansaction 17,446.60	_	Lines 600.00	Ta) <b>846.6</b>		ht 00 ⊻
đ	Main	Sales Order	Tax Exemption	Rules	More			
	Num	ltem	Description	_	Quantity	Unit Price	Amount	Tax Cod
H	1 2	f81000 f82000	One Year Maintena Consulting/Training	Each Each		10000	10,000.00	Location Location

# Apply Exemptions to Invoice Lines

Vertex's TDM will always be used to determine if an invoice line should be exempt. Optionally, an Order Management clerk or a Receivables clerk may want to mark a particular invoice line 'exempt.' Tax exemptions defined in Oracle Receivables can be applied to an invoice line and the tax vendor extension will override the TDM and exempt the invoice line.

In the Tax Exemption Tab of the Lines window, change the Tax Handling for the second invoice line to "Exempt", enter an exempt certificate number, and enter an exempt reason. When you save the invoice, the first line will have estimated tax of \$510.00 and the second line will have estimated tax of \$336.60.

and Line	es (Visi	on Operations: US	D) - Oracle Apps, DEMO	-INV (FORGOROOD)	******************	
			ansaction	Lines	Tax	Freight
		Total	17,110.00	16,600.00	510.00	0.00
ø						
	Main	Sales Order	Tax Exemption	Rules More		_
	Num	ltem	Description	Tax Handling	Certificate	Reason
	1	f81000	One Year Maintena	Standard		<u> </u>
	2	f82000	Consulting/Trainin	Exempt	100% Exempt	Education
						· · · · · · · · · · · · · · · · · · ·
	<u> </u>					
	<u> </u>					
_		I		ব	<u>  </u>	
	Dis	stributions	Sales Cred	its	Freight	Ta <u>x</u>

# Vendor Tax Reports (Complete)

The following vendor tax report shows the result of all transactions entered in this section.

Run the vendor tax report for all of the transactions created in the previous steps.

Figure 3–2 Vertex Sales Tax Register, page 1

RELEASE: 2.0 02/08	/2000											PAGE	1
RUN DATE 12/01/2000			SA	LES TAX REG	ISTER - DE	STAIL (PR	E)		TRAN		START - E START - E		
COMPANY-CD: ALL E	IVISION-CD: AI	L TY	PE: ALL	SU	BTYPE: ALL	5	TAX	-TYPE:	ALL	STATE: ALL			
		STATE		COUNTY					D	ISTRICT	TOT.	AL TAX	
MISSOURI													
CITY: CLIFF VILLAGE COMPANY-CD: 01	DIVISION-CI	DUNTY: N D: 01	EWTON CUST-CD:	GEOCODE: 1107	26-145-37	755 STR:				-3755 F 26-145 TYPE: SALE			55
EXEMPT CERTIFICA INV: 10002829		1/2000	LINE: 0000	1 PROD-CD:	f82000					USER: 12114			
TAX RATE/TYPE		.0422	50 S	.008	750 S		.00000	00 ZS		.000000 ZS			
GROSS SALES	3,3	300.00		3,300.00		3,300	.00		3	,300.00			
ZERO RATE AMT	'	.00		.00		3,300	.00		3	,300.00			
TAXABLE AMT	3,3	300.00		3,300.00			.00			.00			
INV: 10002829 TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT	1	L39.42		28.88			.00			.00		168.30	
CITY: CLIFF VILLAGE	CU	JUNTY: N	EWTON	GEOCODE:	26-145-37	755 STR:		-T.	26-145	-3/55 F 26-145	-3755 A 26	-145-37	55
COMPANY-CD: 01	DIVISION-CI	D: 01	CUST-CD:	1107				TRANS-	CD: N	TYPE: SALE	SUBTYPE:	P	
EXEMPT CERTIFICA	TE #:												
INV: 10002829	DATE: 11/14	1/2000	LINE: 0000	1 PROD-CD:	180000					USER: 12114			
TAX RATE/TYPE		.0422	50 S	.008	750 S		.00000	00 ZS		.000000 ZS			
GROSS SALES	10,0	100.00		10,000.00		10,000	.00		10	,000.00			
ZERO RATE AMT	10 (	.00		10 000 00		10,000	.00		10	,000.00			
TALABLE ANT	10,0	100.00		10,000.00			.00			.00		E10 00	
INV: 10002829 TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE COMPANY-CD: 01		MINTY N	FUTON	GEOCODE	26-145-37	755 CTP.	.00	T	26-145	-3755 E 26-145.	-3755 N 26	-145-37	55
COMPANY-CD: 01	DIVISION-CI	D: 01	CUST-CD:	1107				TRANS-	-CD - N	TYPE: SALE	SUBTYPE:	p 3/	
EVENDE CEDETETCA	mp #.		0001 00.	1107				1101110	0.0.1	TTTD: DRDD	0001110.	-	
INV: 10002829	DATE: 11/14	1/2000	LINE: 0000	1 PROD-CD:	f81000					USER: 12114			
TAX RATE/TYPE		.0422	50 S	.008	750 S		.00000	00 ZS		.000000 ZS			
INV: 10002829 TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE	2,0	00.00		2,000.00		2,000	.00		2	,000.00			
ZERO RATE AMT		.00		.00		2,000	.00		2	,000.00			
TAXABLE AMT	2,0	00.00		2,000.00			.00			.00			
TAX AMT CITY: CLIFF VILLAGE		84.50		17.50			.00			.00		102.00	
CITY: CLIFF VILLAGE	CC	DUNTY: N	EWTON	GEOCODE:	26-145-37	755 STR:		т	26-145	-3755 F 26-145	-3755 A 26	-145-37	55
COMPANY-CD: 01	DIVISION-CI	D: 01	CUST-CD:	1107				TRANS-	CD: X	TYPE: SALE	SUBTYPE:	P	
EXEMPT CERTIFICA INV: 10002829		1/2000		1 0000 00	601000					USER: 12114			
INV: 10002829 TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT	DATE: 11/14	4/2000	LINE: 0000	I PROD-CD:	101000		00000	0 77		.000000 ZS			
CROSS SALES		.0422	50 5	-2 000 00	150 5	-2 000	.00000	10 25		.000000 25			
ZERO RATE AMT	-2,0	00.00		2,000.00		-2,000	00		-2	000 00			
TAXABLE AMT	2.0	00.00		-2.000.00		2,000	.00		-2	.00			
TAX AMT		-84.50		-17.50			.00			.00	-	102.00	
CITY: CLIFF VILLAGE	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	DUNTY: N	EWTON	GEOCODE	26-145-37	755 STR.		т	26-145	-3755 F 26-145	-3755 A 26	-145-37	55
COMPANY-CD: 01	DIVISION-CI	D: 01	CUST-CD:	1107				TRANS-	CD: N	TYPE: SALE	SUBTYPE:	P	
EXEMPT CERTIFICA													
INV: 10002829	DATE: 11/14	1/2000	LINE: 0000	1 PROD-CD:	f81000					USER: 12114			
TAX RATE/TYPE GROSS SALES		.0422	50 S	.008	750 S		.00000	00 ZS		.000000 ZS			
GROSS SALES	6,0	00.00		6,000.00		6,000	.00		6	,000.00			
GROSS SALES ZERO RATE AMT TAXABLE AMT		.00		.00		6,000	.00		6	,000.00			
TAXABLE AMT	6,0	00.00		6,000.00			.00			.00			
TAX AMT	2	253.50		52.50			.00			.00		306.00	

#### Figure 3–3 Vertex Sales Tax Register, page 2

CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3755	STR:				-3755 A 26-145-3755
COMPANY-CD: 01	DIVISION-CD: 01	CUST-CD:	1107				TRANS-CD: X	TYPE: SALE	SUBTYPE: P
EXEMPT CERTIFICATE									
INV: 10002831	DATE: 11/14/2000	LINE: 00001	PROD-CD:	182000				USER: 12115	
TAX RATE/TYPE	.04.	2250 S	.008	/50 S		.00000	JU 25	.000000 25	
GROSS SALES	-330.00		-330.00		-330	.00		-330.00	
ZERO KATE APIT	.00		.00		-330	.00		-330.00	
INV: 10002831 TAX RATE/TVFE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE COMPANY-CD: 01	-330.00		-330.00			.00		.00	-16.83
CITY: CLIFF VILLAGE	COUNTY	NEWTON	GEOCODE	26-145-3755	CTP.		T 26-145	-3755 E 26-145-	3755 a 26-145-3755
COMPANY-CD: 01	DIVISION-CD: 01	CUST-CD.	1107	20 143 3733	biit.		TRANS-CD: X	TYPE: SALE	SUBTYPE: P
EXEMPT CERTIFICATE	#:								
INV: 10002831	DATE: 11/14/2000	LINE: 00001	PROD-CD:	£80000				USER: 12115	
TAX RATE/TYPE	.04	2250 S	.008	750 S		.00000	00 ZS	.000000 ZS	
GROSS SALES	-1,000.00		-1,000.00		-1,000	.00	-1	,000.00	
ZERO RATE AMT	.00		.00		-1,000	.00	-1	,000.00	
INV: 10002831 TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE	-1,000.00		-1,000.00			.00		.00	
TAX AMT	-42.25		-8.75			.00		.00	-51.00
CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3755	STR:		T 26-145	-3755 F 26-145-	-3755 A 26-145-3755
COMPANY-CD: 01 EXEMPT CERTIFICATE		CUST-CD:	1107				TKANS-CD: X	TYPE: SALE	SUBTYPE: P
			ppop ap	601000				USER: 12115	
INV: 10002831	DATE: 11/14/2000	DINE: 00001	PROD-CD:	181000		00000	0.77	USER: 12115	
GROSS SLES	-600.00	2250 S	-600.00	150 5	-600	.00000	10 25	-600.00	
ZERO RATE AMT	-000.00		-000.00		-600	00		-600.00	
TAXABLE AMT	-600.00		-600.00		000	.00		.00	
TAX AMT	-25.35		-5.25			0.0		. 0.0	-30.60
TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3755	STR:		т 26-145	-3755 F 26-145-	3755 A 26-145-3755
COMPANY-CD: 01	DIVISION-CD: 01	CUST-CD:	1107				TRANS-CD: X	TYPE: SALE	SUBTYPE: P
EXEMPT CERTIFICATE									
INV: 3871	DATE: 11/14/2000	LINE: 00001	PROD-CD:					USER: 1702	
TAX RATE/TYPE	.04:	2250 S	.008	750 S		.00000	00 ZS	.000000 ZS	
INV: 3871 TAX RATE/TYPE TAXABLE AMT TAX AMT	.00		.00			.00		.00	
TAX AMT CITY: CLIFF VILLAGE	-14.17		-2.93			.00		.00	-17.10 -3755 A 26-145-3755
CITY: CLIFF VILLAGE COMPANY-CD: 01				26-145-3/55	STR:			-3/55 F 26-145- TYPE: SALE	
EXEMPT CERTIFICATE		CUST-CD:	1107				TRANS-CD: A	TIPE: SALE	SUBTIPE: P
INV: 3871		LINE: 00001	PROD_CD.					USER • 1702	
TAX PATE/TVPE	04	2250 g	0.08	750 S		00000			
TAXABLE AMT	.00	2250 0	.00	,50 5		.00		.00	
TAX RATE/TYPE TAXABLE AMT TAX AMT	-42.92		-8.89			.00	JO ZS	.00	-51.81
CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3755	STR:		T 26-145	-3755 F 26-145-	
COMPANY-CD: 01 EXEMPT CERTIFICATE		CUST-CD:	1107				TRANS-CD: X	TYPE: SALE	SUBTYPE: P
INV: 3871	DATE: 11/14/2000	LINE: 00001	PROD-CD:					USER: 1702	
TAX RATE/TYPE	.04	2250 S	.008	750 S		.00000	00 ZS	.000000 ZS	
TAX RATE/TYPE TAXABLE AMT TAX AMT	.00		.00			.00		.00	
TAX AMT CITY: CLIFF VILLAGE	-25.76		-5.33			.00	T 26-145	.00	-31.09
				26-145-3755	STR:				3755 A 26-145-3755
COMPANY-CD: 01 EXEMPT CERTIFICATE							TRANS-CD: N	TYPE: SALE	SUBTYPE: P
TNU- 10002832	π. DATE: 11/15/2000	LINE: 00001	PROD_CD.	£82000				USER: 12207	
TAX RATE/TYPE	.04	2250 S		750 5		.00000	0 ZS	000000 ZS	
EXEMPT CERTIFICATE INV: 10002832 TAX RATE/TYPE GROSS SALES ZERO RATE ANTE	3,300.00		3,300.00		3,300	.00	3	.300.00	
GROSS SALES ZERO RATE AMT			.00		3,300	.00	3	,300.00	
TAXABLE AMT	3,300.00		3,300.00			.00		.00	
TAX AMT	139.42		.00 3,300.00 28.88			.00		.00	168.30

CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3755	5 STR:	т 26-145	-3755 F 26-145-	3755 A 26-145-3755
COMPANY-CD: 01 EXEMPT CERTIFICATE		CUST-CD:	1107			TRANS-CD: N	TYPE: SALE	SUBTYPE: P
TNUL 10002922	T. DAME: 11/1E/2000	T TNE. 0000	1 DROD CD.	£90000			HCER. 10007	
INV: 10002832 TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE COMPANY-CD: 01	DAIE: 11/15/2000	2250 S		750 S	.000	000 ZS	000000 ZS	
GROSS SALES	10.000.00		10.000.00		10.000.00	10	.000.00	
ZERO RATE AMT	.00		.00		10,000.00	10	,000.00	
TAXABLE AMT	10,000.00		10,000.00		.00		.00	
TAX AMT	422.50		87.50		.00		.00	510.00
CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3755	5 STR:	T 26-145	-3755 F 26-145-	3755 A 26-145-3755
COMPANY-CD: 01	DIVISION-CD: 01	CUST-CD:	1107			TRANS-CD: N	TYPE: SALE	SUBTYPE: P
INV: 10002832	DATE: 11/15/2000	LINE: 0000	1 PROD-CD:	f81000			USER: 12207	
TAX RATE/TYPE	.04	2250 S	.008	750 S	.0000	000 ZS	.000000 ZS	
GROSS SALES	6,000.00		6,000.00		6,000.00	6	,000.00	
ZERO RATE AMT	.00		.00		6,000.00	6	,000.00	
TAXABLE AMT	6,000.00		6,000.00		.00		.00	
EXEMPT CENTIFICATE INV: 10002832 TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE COMPANY_CD: 01	253.50		52.50		.00	- 06 446	.00	306.00
CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3/55	STR:	'T' 26-145	-3/55 F 26-145-	-3/55 A 26-145-3/55
communes. or	Divibion cb. of	COD1 CD.	1107			numb cb. n	TTTD. DILDD	DODITED. 1
EXEMPT CERTIFICATE	#: DAME: 11/14/2000	TIME: 0000	1 DROD CD.	£91000			HCER. 10112	
TAV. DEMO-INV	DAIE: 11/14/2000	22E0 C	1 FROD-CD.	750 0	0000	000 75	000000 75	
GROSS SALES	10 000 00	6 01223	10 000 00	150 3	10 000 00	1000 23	0000000 23	
ZERO RATE AMT	10,000.00		10,000.00		10 000 00	10	000.00	
TAXABLE AMT	10.000.00		10.000.00		.00		.00	
TAX AMT	422.50		87.50		.00		.00	510.00
EXEMPT CERTIFICATE INV: DEMO-INV TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX AMT CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE :	26-145-3755	5 STR:	T 26-145	-3755 F 26-145-	3755 A 26-145-3755
COMPANY-CD: 01	DIVISION-CD: 01	CUST-CD:	1107			TRANS-CD: N	TYPE: SALE	SUBTYPE: P
EXEMPT CENTIFICATE INV DEMO-INV TAX RATE/TYPE ZERO RATE AMT TAXABLE AMT CITY: CLIFF VILLAGE COMPANY-CD: 01	DATE: 11/14/2000	LINE: 0000	1 PROD-CD:	f82000			USER: 12113	
TAX RATE/TYPE	.04	2250 S	.008	750 S	.0000	000 ZS	.000000 ZS	
GROSS SALES	6,600.00		6,600.00		6,600.00	6	600.00	
ZERO RATE AMT	.00		.00		6,600.00	6	600.00	
TAXABLE AMT	6,600.00		6,600.00		.00		.00	000 00
TAX AMT	2/8.85		57.75		.00	- 06 446	.00	336.60
CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3/55	STR:	T 26-145	-3/55 F 26-145-	3/55 A 26-145-3/55
EXEMPT CERTIFICATE	H. H. CD: UI	CUST-CD:	1107			TRANS-CD: X	TIPE: SALE	SUBTIPE: P
TNU: DEMO_INU	#: DATE: 11/14/2000	L.T.NE . 0000	1 PROD_CD.	£82000			119FF. 12113	
EXEMPT CERTIFICATE INV: DEMO-INV TAX RATE/TYPE GROSS SALES ZERO RATE AMT TAXABLE AMT TAX.ABLE AMT CITY: CLIFF VILLAGE COMDANL-CD. 01		2250 8	0.08	750 8	0000	000 75	000000 75	
GROSS SALES	-6.600.00	12230 0	-6.600.00	,50 5	-6.600.00	-F	600.00	
ZERO RATE AMT	.00		.00		-6,600.00	-6	600.00	
TAXABLE AMT	-6,600.00		-6,600.00		.00		.00	
TAX AMT	-278.85		-57.75		.00		.00	-336.60
CITY: CLIFF VILLAGE	COUNTY:	NEWTON	GEOCODE:	26-145-3755	5 STR:	т 26-145	-3755 F 26-145-	3755 A 26-145-3755
		CUST-CD:	1107			TRANS-CD: N	TYPE: SALE	SUBTYPE: P
EXEMPT CERTIFICATE	#: 100% Exempt							
INV: DEMO-INV	DATE: 11/14/2000	LINE: 0000	1 PROD-CD:	£82000			USER: 12113	
TAX RATE/TYPE	.04	2250 ES	.008	750 ES	.0000	000 ES	.000000 ES	
GROSS SALES	6,600.00		6,600.00		6,600.00	6	600.00	
EXEMPT AMT/CD	6,600.00	E	6,600.00	E	6,600.00	Е 6	,600.00 E	
EXEMPT CERTIFICATE INV: DEMO-INV TAX RATE/TYPE GROSS SALES EXEMPT AMT/CD TAXABLE AMT TAX AMT	.00		.00		.00		.00	
TAX AMT	.00		.00		.00		.00	.00

Figure 3–4 Vertex Sales Tax Register, page 3

Figure 3–5 Vertex Sales Tax Register, page 4

EXEMPT AMT ZERO RATE AMT TAXABLE AMT TAX AMT	53,270.00 6,600.00 .00 46,670.00	6,600.00		53,270,00	
EXEMPT AMT ZERO RATE AMT TAXABLE AMT TAX AMT	6,600.00 .00 46,670.00	6,600.00			
ZERO RATE AMT TAXABLE AMT	.00 46,670.00				
TAXABLE AMT TAX AMT	46,670.00		6,600.00	6,600.00	
TAX AMT		.00	46,670.00	46,670.00	
		46,670.00	.00	.00	
COUNTY TOTALS: NEWTON	1,888.95	391.22	.00	.00	2,280.17
GROSS SALES	53,270.00	53,270.00	53,270.00	53,270.00	
EXEMPT AMT	6,600.00	6,600.00	6,600.00	6,600.00	
ZERO RATE AMT	.00	.00	46,670.00	46,670.00	
TAXABLE AMT	46,670.00	46,670.00	.00	.00	
TAX AMT	1,888.95	391.22	.00	.00	2,280.17
STATE TOTALS: MISSOUF	RI				
GROSS SALES	53,270.00	53,270.00	53,270.00	53,270.00	
EXEMPT AMT	6,600.00	6,600.00	6,600.00	6,600.00	
ZERO RATE AMT	.00	.00	46,670.00	46,670,00	
TAXABLE AMT	46.670.00	46,670.00	.00	.00	
TAX AMT	1,888.95	391.22	.00	.00	2,280.17
		TAX-SIIMM			
		TAX-SUMPL	441		
		391.22	.00	.00	2,280.17
SALES TAX	1,888.95				
SALES TAX USE TAX	1,888.95	.00	.00	.00	.00
		.00	.00	.00	.00
USE TAX	.00				
USE TAX RENTAL TAX	.00	.00	.00	. 00	.00
USE TAX RENTAL TAX OVERRIDE TAX	.00 .00 .00	.00	.00	.00	.00

The bold numbers in parenthesis correspond to the operations in this chapter and the information below. (The numbers do not appear in the actual report; they are provided for your reference only.)

- AutoInvoice and Importing Invoices: Inserts lines 1 and 2
- Inserting New Lines: Inserts line 3
- Updating Lines: Backs out of original tax amount with Line 4; inserts line 5
- Manual Credit Memos: Inserts lines 6, 7, and 8
- Manual Adjustments: Inserts line 9, 10, and 11
- Copy (Recur) an Invoice: Inserts lines 12, 13, and 14
- Creating Manual Invoices: Inserts line 15 and 16
- Updating a line with an exemption backs out the original tax amount with line 17: inserted line 18 has a 100% exemption applied to it

**Note:** Oracle Receivables and Vertex view the interaction between exemptions and taxable amounts in slightly different ways. Oracle Receivables deducts the tax rate to give the correct tax amount, whereas Vertex deducts the taxable amount to derive the correct tax amount. Therefore, the total taxable amount may differ between Oracle Receivables and the vendor's tax reports.

#### Tutorial

# **Business Processes**

This chapter provides an overview of the various accounting and business processes required for the Vertex integration. The following sections are included:

- Accounting for State and Local Taxes
- Working with Vertex Tax Decision Maker (TDM)
- Using Vertex GeoCodes
- Monthly Procedures
- Reconciliation and Audit Procedures
- Support Procedures

# Accounting for State and Local Taxes

Oracle Receivables will use the Tax Accounts defined in the Tax Locations and Rates window for each tax amount that you record on the customer invoice. Using Oracle Receivables, you can set up different liability accounts for each ship-to state of the invoice. Using different ship-to states lets you reconcile total tax amounts for each state to the Oracle and Vertex reports. This reconciliation can be used during audit to ensure that any given state has the total tax recorded correctly.

We recommend that you create liability accounts for each state. After you create these accounts and assign them to each state using the Tax Locations and Rates window (based on your tax AutoAccounting setup), those accounts will be used automatically during invoice entry.

#### **Origin and Destination-Based Taxes**

Transactions that are subject to Origin and Destination-based tax will have the entire portion of tax recorded in the account noted on the Ship-to State. This does not impact reconciliation because Origin-based taxes are typically levied on District or other local taxes for intra-state transactions (transactions where the ship-from and ship-to states are the same).

# Working with Vertex Tax Decision Maker

The Vertex Tax Decision Maker (TDM) lets you control the taxability of transactions. By using Vertex TDM with Oracle Receivables, you can control taxability at state, county, city, and district levels based on Item, Bill-to Customer, or Ship-to Jurisdiction. Once set up, the TDM will automatically apply these rules to all sales orders and invoices.

The Tax Decision Maker will use the Company, Division, Customer, Address & Part Number, and Category fields for controlling taxability. The integration provides this information to TDM as illustrated in this table:

TDM Field	Oracle Value
Company Code	Constant 01
Division Code	Constant 01
Customer Code	Bill-to customer number of the invoice or order
Customer Class	(not used)
Address	The GeoCode associated with the Ship-to Address (State, County, City, Zip)
Product Code	Segment1 of the Oracle Inventory Item Key Flexfield

Table 4–1 Vertex Tax Decision Maker Values

When implementing Oracle Receivables, you can choose to record all of your taxability rules and customer/product exemptions using Vertex, Oracle, or a combination of both. If an Oracle exemption is found and applied to the tax calculation, the Vertex programs will still be called and the Vertex Tax Register will include the exempt tax line for complete audit and reconciliation.

You must enter product rate exceptions into Vertex TDM. Product rate exceptions stored in Oracle are not used when integrating with Vertex Quantum.

**Attention:** Do not insert data into the Vertex table (column) REGPRERETURNSTBL (TRANSUSERAREA). This column is used by Oracle Receivables.

For more information on using and changing the standard Oracle values, see Tax View Functions on page 5-7.

# Integration with Oracle Exemption Handling

### **Define Tax Exemptions**

Exemption Certificates created within Oracle Receivables using the Tax Exemptions window can be used to control Vertex Quantum and TDM. If you enable Customer Exemptions in the Oracle Receivables System Options window, then any Primary Exemption Certificate that is applicable to a given Bill-to Customer and Ship-to State will be automatically used on Vertex Quantum tax calculations.

Using Oracle you can migrate from Oracle Tax Exemptions to the Tax Decision Maker, allowing a flexible transition from legacy tax controls to the Vertex Quantum Tax Decision Maker.

#### Order and Invoice level Overrides

You can use the transaction level Tax Handling fields of Oracle Order Management and Oracle Receivables to provide transaction-level control of Exemptions. These fields allow the Order Management or Invoice Entry clerks to override the TDM module, letting you identify a transaction as exempt, and documented with the Reason and Certificate Number fields. The Oracle Receivables profile option Tax: Allow Override of Customer Exemptions lets you secure access to this feature.

# Working with Vertex GeoCodes and GeoCoder

## GeoCodes

GeoCodes are used by Vertex to identify a taxing jurisdiction. The GeoCode supplements or replaces the address fields (State, County, City, ZIP) with a 9 digit numeric code. This code is an internal code that is understood by the Vertex Quantum Integration.

A GeoCode is typically needed when the state, zip, and city fields of an address do not uniquely identify the exact taxing jurisdiction. For example, the same city and zip can be found in multiple counties.

### Using GeoCodes with Oracle Applications

The Oracle Receivables Customer Workbench and Oracle Sales & Marketing Contacts Workbench will automatically populate the County field of an address given the other field values.

Alternatively, all three fields (state, county, city) are automatically populated when you enter a single zip code. If multiple candidates exist, then only those applicable location values are shown in the list of values. As a result, you rarely need to research an address and manually identify the county or GeoCodes before the customer can be invoiced.

The association of an address to a GeoCode is an automatic process, but can be manually overridden. For more information, see Storing Tax Information in Oracle Receivables on page 5-18.

## GeoCoder

The Vertex GeoCoder is a PL/SQL program unit or API that will convert address information into GeoCodes. The Vertex Quantum integration will call the GeoCoder API's at calculation time if needed. The PL/SQL function SHIP\_TO\_ADDRESS\_CODE will attempt to return the GeoCode for every tax calculation. If this function fails to return a GeoCode, then the GeoCoder API is called automatically.

Vertex Quantum will raise a Vertex error message if after both attempts for a GeoCode is not found for a given tax calculation.

The GeoCode is only called for the Ship-to Address; if no GeoCode is found for the SHIP\_FROM and POA addresses, then the Ship-to GeoCode will be used for these values.

## **Monthly Procedures**

#### **Database Storage Requirements**

The Oracle Receivables tables AR\_LOCATION\_VALUES and AR\_LOCATION\_ RATES should be sized to allow a full upload of the Vertex SEQMAST data file; a full upload requires approximately 75MB of free space. An additional 100MB of free space is required in the Vertex schema to allow the Vertex tables to be initialized.

Each audited tax calculation requires approximately 800 bytes of database storage within the Vertex Schema. Normally, each Oracle Receivables transaction line will need one audited tax calculation; however, manual changes to the invoice lines will require an additional 1600 bytes for each change.

For more information, please refer to the *Vertex Quantum Installation Manual* and Preparing to Load Sales Tax Rates in the *Oracle Receivables Tax Manual*.

#### Address Validation Data - Vertex SEQMAST file

Each month Vertex will send an updated version of the SEQMAST data file. You need to upload the SEQMAST file into both Vertex Quantum and Oracle Receivables. This will ensure that Oracle Receivables has the latest information for address validation and GeoCode assignments.

As part of your standard monthly procedures, you can use the SQL\*Loader script \$AR\_TOP/bin/arvertex.ctl to load the SEQMAST data file into the Oracle Receivables Tax Interface tables. Then, run the Sales Tax Rate Interface program to transfer this data into Oracle Receivables. Repeat both of these steps each month as the Vertex data file is updated. These procedures will ensure that you have up to date address validation data available.

Use the following Unix script to execute the SQL\*Loader program:

```
mv SEQMAST SEQMAST.dat
sqlload apps/apps control=$AR_TOP/bin/arvertex.ctl \
data="SEQMAST" discard="vertex.dis" skip=1 rows=4096
```

Next, run the Oracle Receivables concurrent program Sales Tax Rate Interface using the parameters in this table:

Parameter	Value
Review or Upload	Load Changed Data Only in Tax Interface Table
Print Format	Print Warnings in Detail
State	<null></null>

 Table 4–2
 Sales Tax Rate Interface Parameters

## Sales Tax Reporting and Reconciliation Processes

Before completing your tax returns using the Vertex Quantum reports, you should reconcile the total tax amounts held in Oracle Receivables, Oracle General Ledger, and Vertex Quantum.

Oracle Receivables will post all tax amounts to the Vertex Quantum Tax Ledger so that Quantum reports can be used to assist the state and local tax filing process. Using Oracle, the Vertex Tax Ledger is posted online as the transactions are entered. This allows Oracle and Vertex to provide tax reports without a lengthy period end close procedure and long running posting program. This online posting of tax, using Vertex, is a key benefit of the Oracle/Vertex product integration.

Since Oracle performs this posting of tax amounts automatically and for all transactions that you enter, you should ensure that the steps in the Reconciliation Checklist below have been completed before you close your period and report your state and local taxes.

#### **Reconciliation Checklist**

All transactions must be completed and posted to the General Ledger. You should verify that no incomplete, manually entered transactions exist for your reporting period. Incomplete invoices will appear as Tax Liabilities in Vertex without an appropriate receivable in Oracle.

All incomplete transactions must be either completed or deleted from Oracle Receivables before the period is closed.

**Suggestion:** Run the Oracle Receivables Incomplete Invoice report to see all incomplete invoices, debit memos, and credit memos that exist for your reporting period.

- Reconcile Oracle Receivables total tax amounts by state to Oracle General Ledger. The Total Tax amounts by State reported by the Oracle Receivables US Sales Tax Report should reconcile to each state tax liability account held in Oracle General Ledger. If this reconciliation step fails, refer to Reconciling US Sales Tax in the Oracle Receivables Tax Manual.
- □ Reconcile Oracle total tax amounts by state to Vertex Quantum. After you run the Vertex reports, you should be able to reconcile the tax amounts by state to

both Oracle Receivables and Oracle General Ledger. If this reconciliation step fails, verify that you have no incomplete transactions in Oracle Receivables.

## **Audit Process**

Each taxable transaction line within Oracle Receivables will be recorded in the Vertex Quantum Reports as a single Vertex report line.

If a Receivables transaction line is updated, the integration will post two audit records to the Vertex Quantum Register to record the update. The first will reverse out the original value for tax, the second record will then post the updated values. This is described in Update Invoice Lines on page 3-11 and in sections 4 and 5 of Vendor Tax Reports (Complete) on page 3-20.

During your audit, a given line in the vertex register report may need to be grouped with the other lines within the same report before it can be reconciled to Oracle Receivables.

This process allows for a rapid period close, as long running posting programs do not have to be completed before the AR period is closed.

**Attention:** The Vertex Quantum reports and Oracle Receivables use different terms when referring to the tax calculation date and the accounting date for transactions.

The table below summarizes these terminology differences:

Value	Oracle Receivables	Vertex Quantum
Accounting Date	GL Date	Transaction Date
Tax Calculation Date	Transaction Date	Invoice Date

Table 4–3 Terminology Differences

# **Support Procedures**

If you have a support request concerning tax calculations, Oracle Receivables will document all the input and output parameters to the tax calculation. You can then use this information to document your support request.

Vertex error messages are prefixed with 'APP-11526: Vertex.' These messages can be received when creating invoices or sales orders. If you receive an error message and are unsure why the error occurred, follow these procedures to document the parameters to the Vertex tax calculation, then refer to the Vertex Quantum documentation and support procedures.

If you are using Oracle Receivables AutoInvoice or the Copy Transactions program, run either program with the Message Level field in the Receivables System Options window set to 3. You can then use the complete log file to help document your support request.

If you are using the Oracle Receivables Transaction Workbench, please follow the steps below to document your support question.

#### Step 1 Set Profile Option Tax: Debug File Directory

Set the profile option Tax: Debug File Directory to a server side directory where a file that contains log messages will be created. You can set this profile option only at the Site level.

**Note:** This directory must be set as the value of one of the Oracle initialization parameters, "UTL\_FILE\_DIR". To see the current value of UTL\_FILE\_DIR, issue the following SQL statement in the apps schema:

```
select value from v$parameter where name = 'utl_file_dir';
```

If this parameter does not contain a value, modify the initialization parameter file init<db\_name>.ora to add the parameter and a value for it (where <db\_name> is the name of your database).

#### Step 2 Set Profile Option Tax: Debug Flag

Set the profile option Tax: Debug Flag to Yes to create a file with debugging information. This log file can be created by any module that uses the Tax Engine (for example, Oracle Receivables or Order Management). You can set this profile option only at the User level.

A log file called <USERNAME>.log will be created in the directory specified by the profile option Tax: Debug File Directory (where <USERNAME> is your login username).

# **Technical Reference**

This chapter describes the internal communication parameters between Oracle and Vertex, the Oracle tax view functions that support this communication, and how to extend the integration using user descriptive flexfields and the PL/SQL functions. This chapter also includes some commonly asked questions about using Vertex Quantum with Oracle Receivables.

# **Available Parameters**

The structure ARP\_TAX.TAX\_INFO\_REC is the communications area for the integration with Vertex Quantum. This structure passes information that is selected from the database views. The tax extension then calculates the tax and passes back all of the necessary output parameters through the same structure.

For more information about PL/SQL stored procedures and customizing Oracle Applications, contact your system administrator.

**Attention:** The parameters in ARP\_TAX.TAX\_INFO\_REC are subject to change in subsequent releases of Oracle Applications. If you customize Oracle Applications to integrate your own PL/SQL tax calculations, you should review and test your custom code after each upgrade.

This table shows the members of the database structure ARP\_TAX.TAX\_INFO\_REC:

Member	Data Type	Parameter Type	Null Allowed	Related View Column
amount_includes_tax_flag	varchar2	input	no	AMOUNT_INCLUDES_ TAX_FLAG
audit_flag	varchar2	input	no	AUDIT_FLAG
bill_to_customer_name	varchar2	input	yes	BILL_TO_CUSTOMER_ NAME
bill_to_customer_number	number	input	yes	BILL_TO_CUSTOMER_ NUMBER
bill_to_cust_id	number	input	no	BILL_TO_CUSTOMER_ ID
bill_to_location_id	number	input	yes	BILL_TO_LOCATION_ CCID
bill_to_postal_code	varchar	input	yes	BILL_TO_POSTAL_ CODE
bill_to_site_use_id	number	input	yes	BILL_TO_SITE_USE_ID
calculate_tax	varchar2	input	yes	TAXABLE_FLAG
company_code	varchar2	input	yes	COMPANY_CODE

Table 5–1 Members of the database structure ARP\_TAX.TAX\_INFO\_REC

Member	Data Type	Parameter Type	Null Allowed	Related View Column
credit_memo_flag	boolean	input	no	(True if credit memo)
customer_trx_charge_ line_id	number	input	yes	CUSTOMER_TRX_ CHARGE_LINE_ID
customer_trx_id	number	input	yes	TRX_HEADER_ID
customer_trx_line_id	number	input	yes	TRX_LINE_ID
default_ussgl_ transaction_code	varchar2	input	yes	USSGL_TRANSACTION CODE
division_code	varchar2	input	yes	DIVISION_CODE
extended_amount	number	input	yes	EXTENDED_AMOUNT
fob_point	varchar2	input	yes	FOB_CODE
gl_date	date	input	yes	GL_DATE
inventory_item_id	number	input	yes	INVENTORY_ITEM_ID
invoicing_rule_id	number	input	yes	INVOICING_RULE_ID
item_exception_rate_id	number	input/output	yes	TAX_EXCEPTION_ID
link_to_cust_trx_line_id	number	input	yes	TRX_LINK_TO_CUST_ TRX_LINE_ID
memo_line_id	number	input	yes	MEMO_LINE_ID
minimum_accountable_ unit	number	input/output	yes	MINIMUM_ ACCOUNTABLE_UNIT
part_no	varchar2	input	yes	PART_NUMBER
payment_terms_discount_ percent	varchar2	input	yes	PAYMENT_TERMS_ DISCOUNT_PERCENT
payment_term_id	number	input	yes	PAYMENT_TERM_ID
poa_code	varchar2	input	yes	POA_ADDRESS_CODE
poa_id	number	input	yes	POA_ID
poo_code	varchar2	input	yes	POO_ADDRESS_CODE
poo_id	number	input	yes	POO_ID
precision	number	input/output	yes	PRECISION

Table 5–1 Members of the database structure ARP\_TAX.TAX\_INFO\_REC

Member	Data Type	Parameter Type	Null Allowed	Related View Column
previous_customer_trx_id	number	input	yes	PREVIOUS_TRX_ HEADER_ID
previous_customer_trx_ line_id	number	input	yes	PREVIOUS_TRX_LINE_ ID
previous_trx_number	number	input	yes	PREVIOUS_TRX_ NUMBER
qualifier	varchar2	input	no	LOCATION_QUALIFIER
ship_from_code	varchar2	input	yes	SHIP_FROM_ADDRESS_ CODE
ship_from_warehouse_id	number	input	yes	SHIP_FROM_ WAREHOUSE_ID
ship_to_code	varchar2	input	yes	SHIP_TO_ADDRESS_ CODE
ship_to_customer_name	varchar2	input	yes	SHIP_TO_CUSTOMER_ NAME
ship_to_customer_number	number	input	yes	SHIP_TO_CUSTOMER_ NUMBER
ship_to_cust_id	number	input	yes	SHIP_TO_CUSTOMER_ ID
ship_to_location_id	number	input	yes	SHIP_TO_LOCATION_ CCID
ship_to_postal_code	varchar2	input	yes	SHIP_TO_POSTAL_ CODE
ship_to_site_use_id	number	input	yes	SHIP_TO_SITE_USE_ID
status	number	output	yes	(Default return code)
taxable_amount	number	output	no	TAXABLE_AMOUNT
taxable_basis	varchar2	input	yes	TAXABLE_BASIS
taxed_quantity	number	input	yes	TAXED_QUANTITY
tax_amount	number	input/output	yes	TAX_AMOUNT
tax_calculation_plsql_ block	varchar2	input	yes	TAX_CALCULATION_ PLSQL_BLOCK

Table 5–1 Members of the database structure ARP\_TAX.TAX\_INFO\_REC

Member	Data Type	Parameter Type	Null Allowed	Related View Column
tax_code	varchar2	input/output	yes	TAX_CODE
tax_control	varchar2	input/output	yes	TAX_EXEMPT_FLAG
tax_exemption_id	number	input/output	yes	VAT_TAX_ID
tax_header_level_flag	varchar2	input	yes	TAX_HEADER_LEVEL_ FLAG
tax_line_number	number	input	yes	TAX_LINE_NUMBER
tax_rate	number	input/output	yes	TAX_RATE
tax_rounding_rule	varchar2	input	yes	TAX_ROUNDING_RULE
tax_vendor_return_code	varchar2	output	no	(Return code from tax vendor)
trx_currency_code	varchar2	input	yes	CURRENCY_CODE
trx_date	date	input	yes	TRX_DATE
trx_exchange_rate	number	input	yes	EXCHANGE_RATE
trx_line_type	varchar2	input	yes	TRX_LINE_TYPE
trx_number	number	input	yes	TRX_NUMBER
trx_type_id	number	input	yes	TRX_TYPE_ID
userf1-10	varchar2	input	yes	ATTRIBUTE1-10
usern1-10	number	input	yes	NUMERIC_ ATTRIBUTE1-10
vat_tax_id	number	input/output	yes	VAT_TAX_ID
vdrctrl_exempt	varchar2	input	yes	VENDOR_CONTROL_ EXEMPTIONS
xmpt_cert_no	varchar2	input/output	yes	TAX_EXEMPT_NUMBER
xmpt_percent	number	input/output	yes	TAX_EXEMPT_ PERCENT
xmpt_reason	varchar2	input/output	yes	TAX_EXEMPT_REASON

Table 5–1 Members of the database structure ARP\_TAX.TAX\_INFO\_REC

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**Note:** The taxable\_amount output parameter is required and must be set by the PL/SQL program before returning control to the tax module. Additionally, the program must also set either the tax\_amount or the tax\_rate parameter. For more information, refer to the example below.

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# **Tax View Functions**

The views that will be used by the tax vendors will return some extra information that were passed a NULL in the Oracle views. These values will be passed to the views through PL/SQL functions from the package ARP\_TAX\_VIEW\_VERTEX.

Additionally, the package will define the procedure GET\_EXEMPTIONS, which will return information about exemptions. This procedure is not called by the views, but rather by the interface package.

**Attention:** Any modifications to the tax view functions are considered customizations and must be reapplied after applying any tax-only or Oracle Receivables patches.

**Attention:** Do not insert data into the Vertex table (column) REGPRERETURNSTBL (TRANSUSERAREA). This column is used by Oracle Receivables.

This table shows the functions that will be defined for Vertex (ARP\_TAX\_VIEW\_VERTEX package).

Function Name	Column Name	Default Value
COMPANY_CODE	COMPANY_CODE	01
CUSTOMER_CLASS	NA	Null
DIVISION_CODE	DIVISION_CODE	01
PRODUCT_CODE	PART_NUMBER	SEGMENT1 of MTL_SYSTEM_ ITEMS
POA_ADDRESS_CODE	POA_ADDRESS_CODE	1) Salesperson GeoCode
		2) Ship-From GeoCode
		3) Ship-To GeoCode
SHIP_FROM_ADDRESS_	SHIP_FROM_ADDRESS_	1) Warehouse address GeoCode
CODE	CODE	2) Ship-to GeoCode

Table 5–2 Vertex Functions

Function Name	Column Name	Default Value	
SHIP_TO_ADDRESS_	SHIP_TO_ADDRESS_CODE	1) Ship-To Address GeoCode	
CODE		2) ATTRIBUTE1 of AR_ LOCATION_RATES	
ATTRIBUTE1	TRX_LINE_TYPE	SALE	
NUMERIC_ATTRIBUTE1	USE_SECONDARY	Profile: TAXVDR_SECTAXS	

Table 5–2 Vertex Functions

The PL/SQL functions are included in the Oracle Receivables file \$AR\_TOP/admin/sql/ARTXVWVB.pls on your installation CD and in \$AR\_TOP/patch/115/sql/ARTXVWVB.pls in any maintenance patchsets that you apply.

The functions will be defined as follows; if the returned value has a combined meaning (for example, if the first character means something and the rest of the string means something else), this will be described; if the value is derived from a descriptive flexfield defined on a table, this will also be defined; if the value is derived from a field in a base table, this will also be defined.

#### FUNCTION COMPANY\_CODE (

p_view_name	IN VARCHAR2,
p_header_id	IN NUMBER,
p_line_id	IN NUMBER) RETURN
	VARCHAR2;

The table below describes the above function, which returns the company code.

Input	Description	
p_view_name	Name of view calling this function	
p_header_id	ID of transaction header	
p_line_id	ID of transaction line	

This value is used to control the tax reporting level and identifies exemptions defined in Vertex TDM. Returns '01' for Vertex.

The PL/SQL global variable ARP\_STANDARD.SYSPARM.SET\_OF\_BOOKS\_ID and ARP\_STANDARD.SYSPARM.ORG\_ID can be referenced from within these functions for set of books and organization information.

## FUNCTION CUSTOMER\_CLASS (

p_view_name	IN VARCHAR2,		
p_header_id	IN NUMBER,		
p_line_id	IN NUMBER,		
p_customer_id	IN NUMBER) RETURN		
	VARCHAR2;		

The table below describes the above function, which returns the customer class.

Input	Description
p_view_name	Name of view calling this function
p_header_id	ID of transaction header
p_line_id	ID of transaction line
p_customer_id	ID of customer (ship-to, bill-to, or other)

Returns the customer class code of the customer. This value is used to determine exemption eligibility. Returns NULL.

### FUNCTION DIVISION\_CODE (

p_view_name	IN VARCHAR2,	
p_header_id	IN NUMBER,	
p_line_id	IN NUMBER) RETURN	
	VARCHAR2;	

The table below describes the above function, which returns the division code.

Input	Description
p_view_name	Name of view calling this function
p_header_id	ID of transaction header
p_line_id	ID of transaction line

This value is used to control the tax reporting level and identifies exemptions defined in Vertex TDM. Returns '01' for Vertex.

The PL/SQL global variable ARP\_STANDARD.SYSPARM.SET\_OF\_BOOKS\_ID and ARP\_STANDARD.SYSPARM.ORG\_ID can be referenced from within these functions for set of books and organization information.

## **PROCEDURE GET\_EXEMPTIONS (**

p_exemption_id	IN NUMBER
p_cert_no	OUT VARCHAR2,
p_state_exempt_	OUT NUMBER,
percent	
p_state_exempt_	OUT VARCHAR2;
reason	
p_county_exempt_	OUT NUMBER,
percent	
p_county_exempt_	OUT VARCHAR2,
reason	
p_city_exempt_	OUT NUMBER,
percent	
p_city_exempt_	OUT VARCHAR2,
reason	
p_district_	OUT NUMBER,
exempt_percent	
p_district_	OUT VARCHAR2);
exempt_reason	

The table below describes the above function's input.

Input	Description
p_exemption_id	ID of exemption

The table below describes the above function's output.

Output	Description
p_cert_no	Certificate Number
p_ <juris>_exempt_ percent</juris>	Exemption percent for jurisdiction
p_ <juris>_exempt_ reason</juris>	Exemption reason for jurisdiction

This function is called by ARP\_TAX\_VERTEX (interface package) to determine the jurisdiction level exemptions.

If p\_exemption\_id is passed a NULL value, then no exemptions were found. Therefore, all output parameters will be passed back a NULL value.

Otherwise, p\_cert\_no will inherit the actual Oracle exemption certificate number and the exemption reasons for all jurisdictions will inherit the first character of the Oracle exemption reason.

The exemption percent will be derived from EXEMPT\_PERCENT1, EXEMPT\_ PERCENT2, EXEMPT\_PERCENT3, and EXEMPT\_PERCENT4 for the state, county, city and district exemption percentages respectively from the Vendor Exempt Rates descriptive flexfield. If they do not exist, then the exemption percentages will be set to that of the actual Oracle exemption.

#### FUNCTION\_PRODUCT\_CODE (

p_view_name	IN VARCHAR2,		
p_header_id	IN NUMBER,		
p_line_id	IN NUMBER,		
p_item_id	IN NUMBER,		
p_memo_line_id	IN NUMBER) RETURN		
	VARCHAR2;		

The table below describes the above function, which returns the item category.

Input	Description	
p_view_name	Name of view calling this function	
p_header_id	ID of transaction header	
p_line_id	ID of transaction line	
p_item_id	ID of inventory item	
p_memo_line_id	ID of memo line	

This function returns the part number used by the vendors to determine exemptions for this line. This function will return SEGMENT1 from the MTL\_SYSTEM\_ITEMS table (System Items key flexfield). If a memo line is passed instead of an inventory item, then a NULL value is passed.

#### FUNCTION POA\_ADDRESS\_CODE (

p_view_name	IN	VARCHAR2,
p_header_id	IN	NUMBER,
p_line_id	IN	NUMBER,

p\_salesrep\_id IN NUMBER) RETURN VARCHAR2;

The table below describes the above function, which returns the Point-of-Order-Acceptance Jurisdiction code and In/Out City Limits flag

Input	Description
p_view_name	Name of view calling this function
p_header_id	ID of transaction header
p_line_id	ID of transaction line
p_salesrep_id	ID of the primary sales representative

The first character of this function will return the In/Out City Limits flag. If this value is 1, then the Point-of-Order-Acceptance is within city limits; if this value is 0, then it is outside city limits.

The rest of the string will be the value of the jurisdiction code for the Point-of-Order-Acceptance.

The In/Out City Limits will be derived from the SALES\_TAX\_INSIDE\_CITY\_LIMITS column of the RA\_SALESREPS view. The jurisdiction will be derived from the SALES\_TAX\_GEOCODE column of the RA\_SALESREPS view.

If this information is not available, then the default value of 'XXXXXXXXX' will be returned. This will indicate to the interface package that the ship-from GeoCode should be used. If no ship-from GeoCode is found, then the ship-to GeoCode will be used in place of POA\_ADDRESS\_CODE.

#### FUNCTION SHIP\_FROM\_ADDRESS\_CODE (

p_view_name	IN VARCHAR2,
p_header_id	IN NUMBER,
p_line_id	IN NUMBER,
p_warehouse_id	IN NUMBER) RETURN
	VARCHAR2;

The table below describes the above function, which returns the Ship-from Jurisdiction code and In/Out City Limits flag.

Input	Description	
p_view_name	Name of view calling this function	
p_header_id	ID of transaction header	
p_line_id	ID of transaction line	
p_warehouse_id	ID of warehouse of the ship-from	

The first character of this function will return the In/Out City Limits flag. If this value is 1, then the Ship-from is within city limits; if this value is 0, then it is outside city limits.

The rest of the string will be the value of the Jurisdiction code for the ship-from.

The In/Out City Limits will be derived from LOC\_INFORMATION14 of the Location Address descriptive flexfield. The Jurisdiction code will be derived from LOC\_INFORMATION13 of the Location Address descriptive flexfield.

If neither value is available, then the default value of 'XXXXXXXXX' will be returned. This will indicate to the interface package that the ship-to address code should be used in place of the SHIP\_FROM\_ADDRESS\_CODE.

#### FUNCTION SHIP\_TO\_ADDRESS\_CODE (

p_view_name	IN VARCHAR2,
p_header_id	IN NUMBER,
p_line_id	IN NUMBER
p_ship_to_address_	IN NUMBER,
id	
p_ship_to_location_	IN NUMBER,
id	
p_trx_date	IN DATE,
p_ship_to_state	N VARCHAR2,
p_postal_code	IN VARCHAR2) RETURN
	VARCHAR2;

The table below describes the above function, which returns the Ship-to Jurisdiction code and In/Out City Limits flag.

Input	Description
p_view_name	Name of view calling this function
p_header_id	ID of transaction header
p_line_id	ID of transaction line
p_ship_to_address_id	ID of Ship-to address
p_ship_to_location_id	ID of Ship-to location
p_trx_date	Transaction Date
p_ship_to_state	State of the ship-to
p_postal_code	Zip code for the ship-to

The first character of this function will return the In/Out City Limits flag. If this value is 1, then the Ship-to is within city limits; if this value is 0, then it is outside city limits. The rest of the string will be the value of the Jurisdiction code for the Ship-to.

The In/Out City Limits will be derived from the SALES\_TAX\_INSIDE\_CITY\_LIMITS column of the HZ\_LOCATIONS table. The Jurisdiction code will be derived from the SALES\_TAX\_GEOCODE column of the HZ\_LOCATIONS table.

If the In/Out City Limits flag is not found in the SALES\_TAX\_INSIDE\_CITY\_LIMITS column of the RA\_ADDRESSES\_ALL table, this function will default to within city limits ('1').

If the Jurisdiction code is not found in the SALES\_TAX\_GEOCODE column of the RA\_ ADDRESSES\_ALL table, this function will search for the Jurisdiction code in ATTRIBUTE1 of AR\_LOCATION\_RATES table.

If a value is not found, then a NULL value is passed back from Vertex. This will then cause an error to occur within the tax engine.

## FUNCTION TRX\_LINE\_TYPE (

p_view_name	IN VARCHAR2,
p_header_id	IN NUMBER,
p_line_id	IN NUMBER) RETURN
	VARCHAR2;

The table below describes the above function, which returns the transaction type.

Input	Description
p_view_name	Name of view calling this function
p_header_id	ID of transaction header
p_line_id	ID of transaction line

This function returns the transaction type. Valid values are PURCHASE, RENTAL, SALE, or SERVICE. Returns 'SALE.'

## FUNCTION USE\_SECONDARY (

p_view_name	IN	VARCHAR	2,
p_header_id	IN	NUMBER,	
p_line_id	IN	NUMBER)	RETURN
	NUI	MBER	

The table below describes the above function, which returns Use Secondary tax flag.

Input	Description
p_view_name	Name of view calling this function
p_header_id	ID of transaction header
p_line_id	ID of transaction line

This value controls whether secondary taxes should be returned. '1' for Yes and '2' for No. Returns the value of the profile option Tax Vertex: Secondary Taxes.

# **Storing Tax Information in Oracle Receivables**

Many of the functions in the previous section and functionality of the interface package derive their values from descriptive flexfields or fields in Oracle Receivables windows. The following tables list each Descriptive Flexfield and Oracle Receivables field you can use to store tax information. Using any of the following Oracle Receivables fields or Descriptive Flexfields to store tax information is optional. If these columns are not used, a default value is assigned.

## Predefined Descriptive Flexfields Used to Store Tax Information

The table below shows the predefined Descriptive Flexfields you can use to enter an exemption percentage and ship-from information.

Table Name	Column	Window	Field Name(s)	Description
RA_TAX_ EXEMPTIONS (Vendor Exempt Rates descriptive flexfield)	EXEMPT_ PERCENT1	Tax Exemptions	State Exempt Percent	State Exempt Percent
	EXEMPT_ PERCENT2	Tax Exemptions	County Exempt Percent	County Exempt Percent
	EXEMPT_ PERCENT3	Tax Exemptions	City Exempt Percent	City Exempt Percent
	EXEMPT_ PERCENT4	Tax Exemptions	District Exempt Percent	District Exempt Percent
HR_LOCATIONS _V (Location Address descriptive flexfield)	LOC_ INFORMATION1 3	Location Address	Sales Tax Override	Ship-From jurisdiction code
	LOC_ INFORMATION1 4	Location Address	Inside City Limits	Indicates whether the ship-from address is inside the city limits of the associated jurisdiction code.

Table 5–3 Predefined Oracle Descriptive Flexfields

## User-Defined Descriptive Flexfields Used to Store Tax Information

If you want to use any of the following Descriptive Flexfields to store tax information, you must register each flexfield as required. Refer to the *Oracle Applications Flexfields Guide* for more information.

This table shows the user-defined Oracle Descriptive Flexfields:

Table Name	Descriptive Flexfield Name	Column	Description	Value Set Name
AR_ RECEIVABLES_ TRX	Receivables Activity Information	ATTRIBUTE15	Post Adjustment to Vertex Flag	AR_TAXVDR_ YES_NO

Table 5–4 User-Defined Oracle Descriptive Flexfields

**Attention:** Use of user-defined Descriptive Flexfields is considered a customization. Functions supplied by Oracle may change in future releases to support these fields in core tables. Additionally, if these columns are in use by your customizations, you will need to either redefine the view functions so that they look in other attribute columns, or your customizations will need to be changed so that they reside in other locations.

## **Oracle Receivables Fields Used to Store Tax Information**

The table below lists each field in Oracle Receivables that you can use to enter point of order acceptance (POA) and ship-to information.

Table Name	Column	Window	Field Name(s)	Description
JTF_RS_ SALESREPS	SALES_TAX_ GEOCODE	Sales Force	Geo Override	Point of Order Acceptance GeoCode
JTF_RS_ SALESREPS	SALES_TAX_ INSIDE _CITY_ LIMITS	Sales Force	Inside City Limits	Indicates whether the POA address is inside the city limits of the associated GEOCODE.
HZ_LOCATIONS	SALES_TAX_ GEOCODE	Customer Addresses	Geo Override	Ship-to GeoCode
HZ_LOCATIONS	SALES_TAX_ INSIDE _CITY_ LIMITS	Customer Addresses	Inside City Limits	Indicates whether the ship-to address is inside the city limits of the associated GEOCODE.

 Table 5–5
 Mapping Oracle Columns with Vertex Tax Information

**Note:** If you used Descriptive Flexfields in Oracle Receivables Release 10.7SC/NCA or Release 11 store tax information, the values are automatically populated into predefined Descriptive Flexfields and Receivables fields during the upgrade process. For more information, refer to *Upgrading Oracle Applications* for Release 11i.

# **Commonly Asked Questions**

#### What benefits are there to the Vertex Quantum Integration?

- <sup>n</sup> Oracle Receivables provides a simple solution to US Sales Tax Compliance that does not consider Origin Based Taxes, Quantity Thresholds, or Muni/District Taxes.
- <sup>n</sup> The integration with Vertex Quantum allows you to calculate, account for, and report on these complex taxes. You may be required to consider these tax issues if you have multiple warehouses or you have warehouses that are located in jurisdictions that include origin-based tax.
- <sup>n</sup> Vertex Inc. provides leadership and expertise in state and local tax research.
- <sup>n</sup> Quantum Calculation Engine: Provides the ability to calculate complex state, local, and district taxes based on ship-to, ship-from, and order acceptance locations.
- <sup>n</sup> Quantum TDM:
  - Flexible tax exemption and exception processing
  - Central control by Tax Department
  - Eliminate IT Department overheads
- <sup>n</sup> Quantum Returns:
  - Windows GUI application
  - Supports over 400 laser printed tax returns
  - Eliminates manual preparation of tax returns, allowing more time for tax planning.

#### Who should I call to obtain the Vertex products and services?

Vertex Sales Department

(800) 355-3500

http://www.vertexinc.com

Product Inquiry

http://www.vertexinc.com/products40/inquiry\_45.asp

#### When is the Tax Extension called to calculate a rate?

The Tax Extension is called whenever Receivables or Oracle Order Management calculates a sales tax rate. The following concurrent programs and windows do this:

- <sup>n</sup> Adjustments windows
- n AutoInvoice
- <sup>n</sup> Copy Transactions window
- n Credit Transactions window
- <sup>n</sup> Quote windows (CRM applications that use Oracle Order Capture to perform tax quotations)
- <sup>n</sup> Sales Orders window (Oracle Order Management)
- <sup>n</sup> Transactions window

# What Sales Tax Location Flexfield structure should I select when implementing the Tax Extension within the US?

Oracle Applications provides the following default location structures for sites within the US:

<sup>n</sup> State.County.City

The State.County.City structure provides the greatest accuracy in locating a tax jurisdiction and tax rate given a customer address. Additionally, the SQL\*Loader control file arvertex.ctl supports the State.County.City location flexfield structure.

# How do we make orders or invoices exempt from tax when using a Tax Vendor?

Receivables and Oracle Order Management will automatically find customer exemptions based on the bill-to customer and ship-to site. If found, the exemption certificate number and reason will be passed down to the Tax Vendor.

# Do we still need to upload the Tax Vendor monthly tax locations and rates file in to Oracle Receivables?

Yes. You need to upload the locations and rates file into both Oracle Receivables and the Tax Vendor. Oracle Receivables uses this information for address validation and GeoCode assignments.

# How do we distinguish between tax rates calculated by Oracle and tax rates calculated by an installed Tax Vendor?

Receivables will mark tax lines for an invoice that have been calculated by an installed Tax Vendor.

#### How do I implement tax on freight?

Receivables will calculate tax on freight lines if you can enter freight as a revenue line item. Additionally, you can automatically present freight lines as revenue lines during the Ship Confirm process within Oracle Order Management. If the Oracle Order Management user profile Tax: Invoice Freight as Revenue is set to Yes, the Oracle Order Management Receivables Interface program will generate a standard invoice line for the freight amount, optionally using the inventory item defined by the user profile Tax: Inventory Item for Freight. Refer to the *Oracle Receivables Tax Manual* for more information.

## Does the Customer Interface program allow me to import US customer addresses without a County field when I have address validation set to 'Error' and a Sales Tax Location flexfield of 'State.County.City'?

No. When preparing to convert legacy data that only tracks state, city, and zip code, you will need to manually assign the correct county to each customer address before you import that customer into Oracle Receivables.

#### How do we enter item tax rate exceptions tax when using a Tax Vendor?

Item tax rate exceptions must be entered into the Tax Vendor software. Oracle Receivables and Oracle Order Management do not pass item tax rate exception information to the Tax Vendor.